

**2012 Annual Report and Financial Statements**

**FENNIA LIFE**



## Contents

|  |    |
|--|----|
| Managing Director's Review                                   | 3  |
| Report of the Board of Directors                             | 4  |
| Financial Statements   | 6  |
| Profit and Loss Account                                      | 6  |
| Balance Sheet  | 7  |
| Parent Company Cash Flow Statement                           | 9  |
| Accounting Principles  | 10 |
| Notes to the Profit and Loss Account and Balance Sheet       | 14 |
| Key Figures  | 26 |
| Calculation Methods for the Key Figures                      | 30 |
| Risks and Risk and Solvency Management                       | 31 |
| Board of Directors' Proposal on the Allocation of the Result | 39 |
| Auditors' Report   | 40 |
| Fennia Life's Board of Directors and Management              | 41 |

## Difficult choices

"Choose wisely, you fool!" I have heard people say in southern Finland in situations where the correct decision is not immediately obvious.

This was the reality we were confronted with in 2012, especially in economic policy. It was also the reality that company managements often had to face: fluctuations in the investment market, the economy sliding into recession and the rise in IT service costs in particular made it difficult to make smart decision. In addition, the increase in regulations that weaken the opportunities of life insurance companies and increase their costs and the related short transitional periods created challenges for management.

In the final analysis, Fennia Life's year was excellent based on the figures – as can be inferred from the Report of the Board of Directors and the Financial Statements. The company and its management had the capability to make the right choices.

I wish to extend my thanks to Fennia Life's personnel who have maintained their excellent team spirit even through difficult situations. I also wish to thank all our professional partners for the past year, both those within the Fennia Group and outside it. We are satisfied, but we want more.

We need to make progress in the process of correcting an error in the tax legislation that has been there for over a decade. I hope that in future we will be able to provide our customers with services where an insurance innovation could enable the use of real estate or financial assets to fund a monthly pension even for the remainder of the insured's life. And in such a manner that the said pension would not be taxed in its entirety, as is the case now, but only its return on capital – this is the normal method of taxation in Finland.

Contrary to what is often believed, lifelong pensions are not an unambiguously simple issue for life insurance companies. However, no other body in society is able to bear the risk related to the unpredictability of lifespan as cost-efficiently. As bodies balancing the risk related to life expectancy, life insurance companies would also act as catalysts for economic growth, and therefore society should actually support this kind of risk-taking. However, I do not even wish for any tax incentives for premiums as they probably entail a political and administrative risk that is so high that we do not have the resources to bear it.

Fennia Life will continue to offer life insurance to mitigate the financial consequences of death or disability to secure the future of companies as well as entrepreneurs and their families. We also develop long-term solutions that improve voluntary pension provision together with companies and create lucrative and clear options for increasing assets.

Thank you for your confidence in us.

**Seppo Rinta**

Managing Director



## Report of the Board of Directors 2012

Fennia Life Insurance Company's operating year was positive in many respects, and the company's result was good. The company's volume continued to grow as a result of strong sales and the increase in the portfolio's premiums written. The company's solvency position strengthened and remains very satisfactory.

Fennia Life is jointly owned by the mutual insurance companies Fennia (60%) and Pension Fennia (40%).

### Insurance business

Fennia Life's premiums written increased 14 per cent to a new record, EUR 90.5 million (EUR 79.5 million). Due to the increase in the sector's premiums written, as estimated in the preliminary information by the Federation of Finnish Financial Services, Fennia Life's market position remained the same. Of the company's total premium income, life insurance accounted for EUR 61.6 million (EUR 49.0 million) and pension insurance for EUR 28.9 million (EUR 30.5 million). Premium income on unit-linked insurances was EUR 45.1 million (EUR 37.8 million), accounting for 50 per cent (48%) of the total premium income. Premium income on regular premium contracts stood at EUR 47.9 million (EUR 47.4 million), accounting for 53 per cent (60%) of the total premium income.

Claims paid increased to EUR 63.6 million (EUR 61.8 million), with surrenders accounting for EUR 15.4 million (EUR 15.1 million). The repayment of benefits amounted to EUR 8.3 million (EUR 4.8 million). Pensions were paid in the amount of EUR 31.0 million (EUR 29.8 million) and death and disability benefits in the amount of EUR 4.3 million (EUR 8.6 million).

Operating expenses rose to EUR 10.8 million (EUR 10.0 million). The company was able to harness the rate of rise, even though the number and scope of development projects continued to grow. The rise in expenses is mainly due to the increase in maintenance expenses for IT systems and in depreciations. The expense ratio was 119.9 per cent (116.0%). However, without the fee and commission income, the expense ratio would have been 108.7 per cent (104.7%).

The total return on with-profit insurance savings varied between 2.8 and 4.5 per cent in 2012, depending on the line of insurance and quarter of the year. Client bonuses granted totalled EUR 1.7 million, of which EUR 0.2 million were funded from provisions for bonuses reserved earlier. Technical provisions were increased by an interest rate supplement of

EUR 13.0 million (EUR 3.0 million).

### Investments

The company's investment activities achieved an excellent result. The return on investments at current values was 9.3 per cent (1.1%), and investment income at current values amounted to EUR 57.8 million (EUR 6.8 million). The company's net investment income entered at profit or loss was EUR 62.3 million (EUR -27.2 million), of which unit-linked insurances accounted for EUR 28.7 million (EUR -45.6 million).

At year-end, Fennia Life's investment assets at current values (incl. accrued interests) stood at EUR 679 million (EUR 633 million). Bonds and long-term fund investments accounted for 48 per cent of the investment portfolio, and money market investments and deposits for 10 per cent. Shares, equity fund investments and private equity funds accounted for 21 per cent, real estate investments for 20 per cent and loan receivables and other investments for 1 per cent. In addition, the company had EUR 325 million (EUR 272 million) in assets covering unit-linked insurances.

### Result and solvency

Fennia Life's operating profit was EUR 11.7 million (EUR 2.9 million). The Group's operating profit was EUR 11.8 million (EUR 1.7 million).

The company's solvency margin increased to EUR 130.0 million (EUR 98.3 million) and solvency capital to EUR 137.2 million (EUR 104.6 million). The solvency ratio rose to 21.8 per cent (17.4%) and is at a good level.

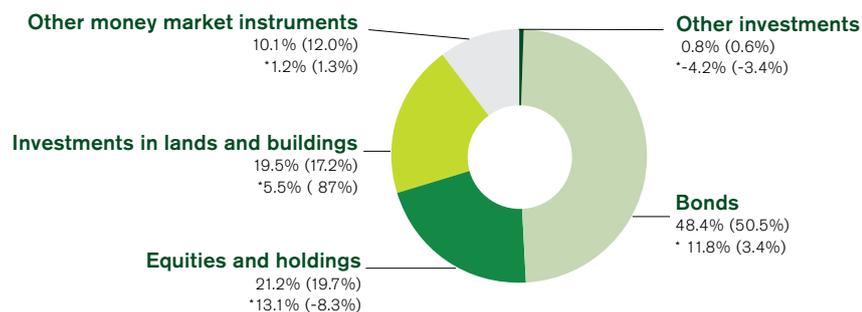
### Administration and staff

During the year under review, the members of Fennia Life's Board of Directors were: Eero Lehti (Chairman), Matti Ruohonen (Vice Chairman), Deputy Managing Director Matti Carpén, Director Eeva Grannenfelt, Managing Director Antti Kuljukka and Chairman of the Board Antti Vaahto. Deputy Managing Director Eero Eriksson and Managing Director Olavi Nieminen served as deputy members of the Board. Seppo Rinta acted as Managing Director.

**FENNIA LIFE, PARENT COMPANY**

**Investment Portfolio 31 Dec. 2012**

EUR 679 million(EUR 633 million)



**Return on investments**

9.3 % (1.1%)

\*Rate of return by investment category

The Board of Directors held a total of 11 meetings during the year under review. The attendance rate of the full members was 92 per cent and that of the deputy members 100 per cent.

The company employed an average of 48 people (47) in 2012.

**Group structure**

Fennia Asset Management Ltd, in which Fennia Life has a 100 per cent holding, has been included in the consolidated accounts.

At year-end, Fennia Life Group included 16 real estate companies wholly-owned by the company.

**Asset management**

Fennia Asset Management's first full reporting year was successful in terms of portfolio management. The return levels of the company's model portfolios ranged from 5.4 to 17.1 per cent. The company made a loss of EUR 0.8 million due to a slower than expected increase in sales. The parent company strengthened the capital of the company by EUR 0.5 million during the financial year. Efforts to extend the asset management business as part of Fennia Group's established services will continue during the current year.

**Risk management and solvency management**

The risk management and solvency management principles that are approved by the Boards of Directors of the Group companies serve as the foundation for Fennia Life's risk management. The steering of the risk management system is based on a three-defence-line model, which is described in more detail in the note concerning risk management.

A risk management committee has been set up for the Group's insurance companies to prepare, steer and co-ordinate tasks related to risk and solvency management and to communicate information.

Investment activities are based on the investment plan

approved by the Board of Directors, which determines, among other things, the allocation of investments and the rights and responsibilities of those involved in investment activities. The company's risk-bearing capacity is taken into account in determining the allocation of investments.

**Outlook for the current year**

Prospects for 2013 are still marked by uncertainties. There is no guarantee that the real economy will find its way out of the downturn. It will be challenging for Fennia Life to achieve its growth target. However, the current economic situation highlights the importance of taking out basic insurance. Fennia Life will continue to base its success on the active offering of its services.

The outlook for investment activities is, at the very least, interesting. Similarly to last year, the current year offers an opportunity to achieve a moderate return on investment if changes in allocation are made at the right time. If the real economy takes a turn for the better, this will create the right conditions for equities to rise. If the economy strengthens, interest rates will probably also increase. The negative effect of rising interest rates on returns could partly be compensated for by the rise in equity prices. However, if the economic situation turns into a crisis or inflationary expectations rise sharply, interest rates will increase so significantly that the negative effect of the rising interest rates on returns cannot be compensated for by other asset classes. This will mean a negative investment result.

## Profit and Loss Account

| EUR 1,000  | Group<br>2012 | Group<br>2011 | Parent Company<br>2012 | Parent Company<br>2011 | Notes |
|--|---------------|---------------|------------------------|------------------------|-------|
| <b>TECHNICAL ACCOUNT</b>                             |               |               |                        |                        |       |
| <b>Premiums written</b>                              |               |               |                        |                        |       |
| Premiums written                                     | 90,508        | 79,461        | 90,508                 | 79,461                 | 1     |
| Reinsurers' share                                    | -787          | -760          | -787                   | -760                   |       |
|  | 89,721        | 78,701        | 89,721                 | 78,701                 |       |
| <b>Investment income</b>                             | 70,275        | 50,539        | 71,168                 | 50,333                 | 3, 4  |
| <b>Revaluations on investments</b>                   | 18,543        | 1,923         | 18,543                 | 1,923                  | 3, 4  |
| <b>Claims incurred</b>                               |               |               |                        |                        |       |
| Claims paid  | -63,615       | -61,800       | -63,615                | -61,800                | 2     |
| Change in the provision for outstanding claims       | -4,941        | -6,264        | -4,941                 | -6,264                 |       |
| <b>Claims incurred in total</b>                      | -68,556       | -68,064       | -68,556                | -68,064                |       |
| <b>Change in the provision for unearned premiums</b> |               |               |                        |                        |       |
| Change in the provision for unearned premiums        | -63,358       | 30,655        | -63,358                | 30,655                 |       |
| <b>Net operating expenses</b>                        | -10,766       | -9,978        | -10,766                | -9,978                 | 5     |
| <b>Investment charges</b>                            | -24,316       | -60,792       | -26,191                | -60,204                | 3, 4  |
| <b>Revaluation adjustments on investments</b>        | -1,265        | -19,206       | -1,265                 | -19,206                | 3, 4  |
| Balance on technical account                         | 10,279        | 3,778         | 9,297                  | 4,160                  |       |
| <b>Non-Technical Account</b>                         |               |               |                        |                        |       |
| <b>Other income</b>                                  |               |               |                        |                        |       |
| Income from investment services operations           | 97            | 14            |                        |                        |       |
| Other  | 2             | -             | 1                      |                        |       |
|  | 99            | 14            | 1                      |                        |       |
| <b>Other expenses</b>                                |               |               |                        |                        |       |
| Expenses from investment services operations         | -921          | -843          |                        |                        |       |
| Other  | -16           | -             | -16                    |                        |       |
|  | -937          | -843          | -16                    |                        |       |
| <b>Tax on profit on ordinary activities</b>          |               |               |                        |                        |       |
| Tax for the financial year                           | -2,144        | -1,295        | -2,124                 | -1,295                 |       |
| Tax from previous periods                            | -170          | 5             | -190                   | 5                      |       |
| Deferred tax   | -1,806        | 705           |                        |                        |       |
|  | -4,120        | -585          | -2,314                 | -1,290                 |       |
| Profit on ordinary activities after tax              |               |               | 6,968                  | 2,870                  |       |
| <b>Appropriations</b>                                |               |               |                        |                        |       |
| Change in depreciation difference                    |               |               | 11                     | 11                     |       |
| Profit for the financial year                        | 5,321         | 2,364         | 6,979                  | 2,881                  |       |

## Balance Sheet 31 Dec. 2012



| EUR 1,000  | Group<br>2012  | Group<br>2011  | Parent Company<br>2012 | Parent Company<br>2011 | Notes    |
|--|----------------|----------------|------------------------|------------------------|----------|
| <b>ASSETS</b>                                      |                |                |                        |                        |          |
| <b>Intangible assets</b>                           |                |                |                        |                        |          |
| Other long-term liabilities                        | 3,647          | 4,402          | 3,488                  | 4,200                  | 12       |
| Advance payments                                   | 657            | 96             | 657                    | 96                     |          |
|  | 4,304          | 4,498          | 4,144                  | 4,296                  |          |
| <b>Investments</b>                                 |                |                |                        |                        |          |
| Investments in land and buildings                  |                |                |                        |                        |          |
| Land and buildings                                 | 108,304        | 74,038         | 62,354                 | 54,368                 | 7        |
| Loans to affiliated undertakings                   |                |                | 41,102                 | 31,748                 |          |
| Loans to associated undertakings                   | 1,768          | 1,541          | 1,768                  | 1,541                  |          |
|  | 110,073        | 75,579         | 105,224                | 87,657                 |          |
| Investments in affiliated undertakings             |                |                |                        |                        |          |
| Holdings in subsidiaries                           |                |                | 2,500                  | 2,000                  |          |
| Other investments                                  |                |                |                        |                        |          |
| Equities and holdings                              | 323,690        | 256,372        | 323,690                | 256,372                | 11       |
| Debt securities                                    | 174,506        | 246,466        | 174,506                | 246,466                |          |
| Mortgage receivables                               | 3,151          | 16,573         | 3,151                  | 850                    |          |
| Other loan receivables                             | -              | 2,351          | -                      | 2,351                  |          |
| Deposits   | 15,908         | 6,734          | 15,780                 | 5,950                  |          |
|  | 517,255        | 528,497        | 517,127                | 511,990                |          |
| <b>Investments in total</b>                        | <b>627,328</b> | <b>604,076</b> | <b>624,851</b>         | <b>601,646</b>         | <b>6</b> |
| <b>Investments covering unit-linked insurances</b> |                |                |                        |                        |          |
| <b>Debtors</b>                                     |                |                |                        |                        |          |
| Arising out of direct insurance operations         |                |                |                        |                        |          |
| Policyholders                                      | 606            | 726            | 606                    | 726                    |          |
| Other debtors                                      | 4,570          | 2,309          | 4,962                  | 2,485                  |          |
|  | 5,176          | 3,035          | 5,568                  | 3,212                  |          |
| <b>Other assets</b>                                |                |                |                        |                        |          |
| Tangible assets                                    |                |                |                        |                        |          |
| Machinery and equipment                            | 432            | 490            | 422                    | 446                    | 12       |
| Equipment  | 12             | 12             | 12                     | 12                     |          |
|  | 444            | 503            | 435                    | 458                    |          |
| Cash at bank and in hand                           | 4,570          | 6,515          | 3,893                  | 6,230                  |          |
|  | 5,014          | 7,017          | 4,328                  | 6,688                  |          |
| <b>Prepayments and accrued income</b>              |                |                |                        |                        |          |
| Interest and rents                                 | 3,563          | 4,596          | 3,551                  | 4,592                  |          |
| Other  | 2,188          | 2,258          | 2,185                  | 2,258                  |          |
|  | 5,751          | 6,854          | 5,736                  | 6,850                  |          |
|  | 970,835        | 895,785        | 967,889                | 892,997                |          |

| EUR 1,000  | Group<br>2012 | Group<br>2011 | Parent Company<br>2012 | Parent Company<br>2011 | Notes |
|--|---------------|---------------|------------------------|------------------------|-------|
| <b>LIABILITIES</b>                                     |               |               |                        |                        |       |
| <b>Capital and reserves</b>                            |               |               |                        |                        |       |
| Subscribed capital                                     | 27,751        | 27,751        | 27,751                 | 27,751                 | 13    |
| Premium fund   | 10,723        | 10,723        | 10,723                 | 10,723                 |       |
| At the disposal of the Board                           | 8             | 8             | 8                      | 8                      |       |
| Profit brought forward                                 | 29,991        | 27,627        | 37,204                 | 34,323                 |       |
| Profit for the financial year                          | 5,321         | 2,364         | 6,979                  | 2,881                  |       |
|  | 73,795        | 68,474        | 82,666                 | 75,687                 |       |
| <b>Appropriations</b>                                  |               |               |                        |                        |       |
| Accumulated depreciation difference                    |               |               | 68                     | 79                     |       |
| <b>Technical provisions</b>                            |               |               |                        |                        |       |
| Provision for unearned premiums                        | 409,215       | 398,166       | 409,215                | 398,166                |       |
| Claims outstanding                                     | 145,157       | 141,379       | 145,157                | 141,379                |       |
|  | 554,372       | 539,545       | 554,372                | 539,545                |       |
| <b>Technical provisions for unit-linked insurances</b> |               |               |                        |                        |       |
| Technical provisions                                   | 325,426       | 271,955       | 325,426                | 271,955                | 16    |
| <b>Creditors</b>                                       |               |               |                        |                        |       |
| Arising out of reinsurance operations                  | 406           | 360           | 406                    | 360                    |       |
| Deferred tax   | 6,038         | 4,232         |                        |                        |       |
| Other creditors  | 8,148         | 9,348         | 2,395                  | 3,616                  | 14    |
|  | 14,592        | 13,940        | 2,801                  | 3,976                  |       |
| <b>Accruals and deferred income</b>                    |               |               |                        |                        |       |
|  | 2,650         | 1,872         | 2,556                  | 1,756                  |       |
|  | 970,835       | 895,785       | 967,889                | 892,997                |       |

## Parent Company Cash Flow Statement

| EUR 1,000  | 2012           | 2011           |
|--|----------------|----------------|
| <b>CASH FLOW FROM BUSINESS OPERATIONS</b>  |                |                |
| Profit on ordinary activities<br>before extraordinary items                                      | 6,968          | 2,870          |
| Adjustments:   |                |                |
| Change in technical provisions   | 68,299         | -24,391        |
| Value adjustments and revaluations<br>on investments   | -16,486        | 43,593         |
| Depreciation according to plan   | 863            | 472            |
| Other  | -20,549        | 3,593          |
| Cash flow before change in net working capital   | 39,094         | 26,137         |
| Change in net working capital  |                |                |
| Decrease/increase in non-interest-earning receivables  | 2,674          | -117           |
| Increase in non-interest-earning payables  | 1,029          | -223           |
| Cash flow from business operations before financial<br>items and taxes                           | 42,797         | 25,796         |
| Interest paid on other financial expenses<br>from operations                                     | -14            | 2              |
| Taxes  | -1,049         | -2,063         |
| <b>Cash flow from business operations</b>  | <b>41,734</b>  | <b>23,735</b>  |
| <b>Cash flow from capital expenditures</b>   |                |                |
| Capital expenditure on investments (excl. funds)   | -66,260        | -29,766        |
| Capital gain from investments (excl. funds)  | 22,877         | -2,305         |
| Investments and income from the sale of tangible and<br>intangible assets and other assets (net) | -688           | -835           |
| <b>Cash flow from capital expenditures</b>   | <b>-44,071</b> | <b>-32,906</b> |
| Change in funds  | -2,337         | -9,170         |
| Funds on 1 Jan.  | 6,230          | 15,401         |
| Funds on 31 Dec.   | 3,893          | 6,230          |
|  | -2,337         | -9,170         |



## Accounting Principles

The Financial Statements have been compiled in accordance with the decisions, instructions and regulations of the Finnish Accounting Act, Companies Act, Insurance Companies Act, and the authorities responsible for monitoring insurance companies.

### Book value of investments

Buildings and structures are presented in the Balance Sheet at the lower of acquisition cost less the planned depreciation or current value. Real estate shares and land and water areas are presented at the lower of acquisition cost or current value.

Stocks and shares in the nature of investments are presented at the lower of acquisition cost or current value. Stocks and shares in the nature of fixed assets are entered at the lower of acquisition cost or current value, if the value adjustment is considered permanent. The acquisition cost is calculated using the average price.

Debt securities are entered in the Balance Sheet at acquisition cost. The difference between their par value and acquisition cost is accrued as interest income, or interest payable, over the life of the debt security instrument, and entered as an increase or decrease in their acquisition cost. The acquisition cost is calculated using the average price. Changes in value arising from the variation in interest rates are not entered. Value adjustments relating to the issuer's creditworthiness are entered at profit or loss.

Loan receivables and deposits are presented in the Balance Sheet at nominal value or at a permanently lower likely realisable value.

Value adjustments that have been made earlier are readjusted to the value of investments, with an impact on the result, in those cases where the current value exceeds the book value.

Derivative contracts are mainly used for hedging investment portfolios. In accounting terms, however, they are treated as non-hedging instruments. The profits and losses resulting from the termination or expiry of contracts are entered as income or expenses for the financial year. The negative difference between the current value of the derivative contracts treated as non-hedging and a higher book value/contract rate is entered as an expense. Unrealised income is not entered.

Investments covering the unit-linked insurances are valued at their current value.

### Book value of assets other than investments

Other long-term expenses which have been capitalised are basic renovation expenses for real estate and planning expenses for IT systems. Those expenses, as well as equipment, are entered in the Balance Sheet at acquisition cost less planned depreciation.

Premium receivables are presented in the Balance Sheet at probable value and other receivables at their par value, or at a probable value permanently lower than this.

### Depreciation according to plan

Depreciation according to plan is calculated as a straight-line depreciation on the acquisition cost based on the estimated economic life of the asset. The average estimated depreciation times are as follows:

|  |             |
|--|-------------|
| Computer software                            | 5–7 years   |
| Planning expenses for IT systems             | 5–7 years   |
| Other long-term expenses                     | 5–10 years  |
| Business and industrial premises and offices | 20–50 years |
| Components in buildings                      | 10–20 years |
| Vehicles and computer hardware               | 3–5 years   |
| Office machinery and equipment               | 7 years     |

### Revaluations on investments

Revaluations and revaluation adjustments on investments in the nature of investment assets and on investments covering unit-linked insurances are entered with an impact on the result.

### Current value of investments

The current values of the real estate are defined annually by site, on the basis of calculations made by the company's own experts. Prudent valuation has been used in the Financial Statements. External assessments on the current values of the real estate have been made in cases where there has been a need to verify the correct level of prudent valuation. In such

cases, the assessments are carried out by a Finnish company specialising in real estate assessments in addition to its other operations.

Quoted securities and securities that are otherwise subject to public trading are valued at the last bid price in continuous trading on the Balance Sheet date or, if this is not available, at the latest trading price. Unquoted securities are valued at the estimated market price, the undepreciated portion of acquisition cost or a value based on net asset value. Private equity investment funds are valued at acquisition cost or at the estimated current value of the fund reported by the administrative company.

Derivative contracts are valued at their current value on the date of closing the accounts. The possible maximum loss on non-hedging derivatives is deducted from the solvency margin.

Receivables are valued at the lower of par value or probable value.

### Foreign currency items

Transactions in foreign currency are entered at the exchange rate of the transaction date. In the annual closing of the accounts, currency-denominated receivables and liabilities and current values of investments have been translated into euro using the European Central Bank's average rate on the date of closing the accounts. Exchange rate gains and losses arising during the financial period and the closing of the accounts are entered as adjustments to the income and expenses concerned or as investment income and charges, if they are related to financing operations.

### Staff pension schemes

Pension insurance cover has been arranged for the staff by means of TyEL insurance with the Mutual Insurance Company Pension Fennia. Pension insurance premiums are entered in the profit and loss account on the accrual basis. All company personnel are also included in the defined contribution supplementary insurance policy, which has been taken out with Fennia Life Insurance Company.

### Appropriations and treatment of deferred tax

Finnish legislation allows certain optional untaxed reserves and depreciation above plan to be made in the final accounts. In the final accounts of the Group companies, deferred tax is not deducted from appropriations, revaluations transferred to reserves and valuation differences on investments. Revaluations entered as income are taxable income. Deferred tax receivables arising from timing differences between accounting and taxation are not entered in the annual accounts of the Group companies, and the Group companies have no corresponding deferred tax liabilities. Deferred tax liabilities resulting from consolidation measures are entered in the consolidated accounts.

In the consolidated accounts, the depreciation difference is divided into the change in deferred tax and share of profit/loss for the financial year, and deferred tax and share of capital and reserves. The rate of tax used is 24.5 per cent (24.5%).

### Technical provisions

The calculation of technical provisions complies with the provisions and instructions of the Insurance Companies Act, the Ministry of Social Affairs and Health and the Financial Supervisory Authority.

No technical rate of interest is applied to unit-linked insurances. For other insurances, the technical provisions are calculated separately for each insurance and the technical rate of interest applied varies as follows:

- In individual life and pension insurance, including capital redemption insurance, the interest rate applied is 4.5 per cent for contracts that have commenced before 1 January 1999 and 3.5 per cent for contracts that have commenced after this, and 2.5 per cent for contracts that have commenced after 1 March 2003. In pension insurance, the interest rate applied is 1 per cent for contracts that have commenced after 9 October 2012. In life insurance, including capital redemption insurance, the interest rate applied is 1.5 per cent for contracts that have commenced after 1 March 2012. In some redemption contracts, the interest rate applied is 2 per cent.

- In insurance for unregistered supplementary group pension, the interest rate is 3.5 per cent. For technical provisions accrued before 1 January 1999 the impact of the change in the interest rate (from 4.25 per cent to 3.5 per cent) has been capitalised under the technical provisions and will be written off through straight-line depreciation over a period of 15 years. The technical rate of interest for group pension insurance beginning after 1 January 2011 is 2 per cent.
- In order to fulfil the 4.5 and 3.5 per cent interest rate requirement for pension and savings insurance policies, the technical provisions have been supplemented both during the reporting year and in previous financial statements. The supplementary provision for the guaranteed interest rate on 31 December 2012 is approximately EUR 34.1 million. By cancelling the supplementary provision for the guaranteed interest rate, the annual calculated interest requirement for these contracts in the near future will be 2.8 per cent.

Deferred acquisition costs have been deducted from the premium reserve in individual pension insurance for contracts that have commenced before 1 January 2010. The amortisation period of this zillmerisation is insurance-specific and at maximum 5 years. The zillmerisation has been planned in such a manner that the future expense loading will suffice to cover related amortisation.

### Principle of Fairness

According to Chapter 13, Section 2 of the Insurance Companies Act, a so-called Principle of Fairness must be observed in life insurance with respect to such policies which, according to the insurance contract, entitle to bonuses and rebates granted on the basis of any surplus yielded by the policies. This principle requires that a reasonable part of the surplus has to be returned to these policies as bonuses, in so far as the solvency requirements do not prevent it.

Fennia Life aims at giving a long-term gross return on policyholders' with-profit insurance savings that is at minimum based on the risk-free interest rate. The duration of the insurance and surrender right are taken into account in distributing bonuses. The yield to be distributed to clients

is determined based on the company's long-term net income on investments.

The total interest rate consists of the technical interest rate and additional interest rate on the insurance contract in question. The level of technical interest for the contract is taken into account in the amount of additional interest to be paid on the insurance. When the company's net income from investments is low, the level of distributed bonuses is reduced. Thus the total interest rate of insurance policies with lower technical interest rates may remain below the highest technical interest rate. When the net income from investments is high, insurance policies with lower technical interest rates may be credited a higher total interest rate than insurance policies with higher technical interest rates.

The aim is to retain continuity in the level of bonuses paid, as a result of which the surplus from returns on investments can be accrued as distributable bonuses for the group of insured in question for the coming years.

The company's aim is to achieve competitive bonuses in comparison with other insurance companies and other low-risk forms of investment.

The level of bonuses is limited by the owners' requirements for return on capital, as well as the company's solvency target. The solvency goal is set in such a way that all the solvency limits set by legislation are exceeded and so that the company is able to take risks in its investment operations to the extent that the investment plan requires in order to achieve the annual targeted return.

Fennia Life's Board of Directors confirms the amount of additional interest rate on a quarterly basis, in advance. The amount of future bonuses can, however, be changed during the course of a quarter if necessitated by the company's solvency or the general market situation.

The Principle of Fairness can be applied in risk life insurances, on the part of death cover, to specified insurance groups in the form of increased compensation.

Bonus targets are not binding and are not part of the insurance contract between the company and the policyholder. The bonus targets are in force until further notice and the company reserves the right to alter the bonus targets.

## Implementing the Principle of Fairness in 2012

Fennia Life's bonuses in 2012 correspond to the targets set for the company's principle of fairness. The yield to be distributed to insurance policies is determined based on the company's long-term net income on investments. The aim is to retain continuity in the level of bonuses paid, as a result of which the surplus from returns on investments can be accrued as distributable bonuses for the group of insured in question for the coming years.

The company's return on investment in 2012 was good. Due to the low interest rate level and future Solvency II regulations, EUR 13 million was transferred from the investment profits to the supplementary provision for the guaranteed interest rate in the Financial Statements to cover the costs of the company's interest rate promises in the coming years. The provision for future bonuses was not increased in the Financial Statements. Some of the bonuses granted in 2012 were financed from the provision for bonuses reserved in previous years. The supplementary provision for the guaranteed interest rate was decreased as planned.

The risk-free interest rate has remained low for both short-term and long-term government bonds since 2009. The total interest credited by Fennia Life has clearly exceeded the risk-free interest rate of the corresponding investment period from 2009 to 2012. The duration of the insurance and surrender right have been taken into account in distributing bonuses. For that reason, the total interest credited on pension insurance has been slightly higher than the interest credited on savings insurance. The table below indicates the total interest credited by Fennia Life in 2012:

### TOTAL ANNUAL INTEREST ON WITH-PROFIT POLICIES IN 2012

| Technical interest rate | Individual savings insurance | Individual pensions-insurance | Group pension insurance | Capital redemption policy |
|-------------------------|------------------------------|-------------------------------|-------------------------|---------------------------|
| 4.50%                   | 4.50%                        | 4.50%                         |                         |                           |
| 3.50%                   | 3.50%                        | 3.55%                         | 3.55%                   | 3.50%                     |
| 2.50%                   | 3.10%                        | 3.50%                         |                         | 2.90%                     |
| 2.00%                   |                              |                               | 3.50%                   | 2.90%                     |
| 1.50% (since 1 March)   | 3.08%                        |                               | (since 1 March)         | 2.88%                     |
| 1.00%                   | (since 9 Oct.)               | 3.40%                         |                         | 2.90%                     |

## Consolidated accounts

Fennia Life's consolidated accounts include all the subsidiaries in which the Parent Company either directly or indirectly holds more than half of the voting rights. Fennia Asset Management Ltd (100 per cent ownership) has been consolidated to the Group. The other sixteen (13 in 2011) subsidiaries consolidated to the Group are real-estate companies.

The consolidated accounts have been drawn up as combinations of the profit and loss accounts, balance sheets and notes of the Parent Company and the subsidiaries. Amounts due to or from Group companies, internal gains and losses, profit distribution and mutual share ownership have been eliminated. Mutual share ownership is eliminated using the acquisition method. The consolidation difference is entered under the fixed asset items concerned and depreciated according to their depreciation plan. The unallocated part of goodwill on consolidation has been written off.

## Group Companies 31 Dec. 2012

### New subsidiaries included in Fennia Life's consolidated financial statement

Kiinteistö Oy Uudenmaankatu 24  
Kiinteistö Oy Biolinja 27  
Kiinteistö Oy Espoon Portti 1-5

### The following subsidiaries are included in the consolidated financial statements

Fennia Varainhoito Oy  
Kiinteistö Oy Kalevankatu 9  
Kiinteistö Oy Teohypo  
Kiinteistö Oy Espoon Niittyrinne 1  
Kiinteistö Oy Kaakkurin Liikekeskus  
Kiinteistö Oy Vaajakosken Varaslahdentie 6  
Kiinteistö Oy Sellukatu 5  
Kiinteistö Oy Vasaraperän Liikekeskus  
Kiinteistö Oy Koivuhaanportti 1-5  
Kiinteistö Oy Mikkelin Hallituskatu 1  
Kiinteistö Oy Vasaramestari  
Kiinteistö Oy Konalan Ristipellontie 25  
Asunto Oy Jyväskylän Jontikka 2  
Asunto Oy Tampereen Vuoreksen Puistokatu 76

## Notes to the Profit and Loss Accounts and Balance Sheet

| EUR 1,000                                       | 2012   | 2011   |
|---|--------|--------|
| <b>1. PREMIUMS WRITTEN</b>                      |        |        |
| Direct insurance                                |        |        |
| Finland   | 90,481 | 79,444 |
| Reinsurance                                     | 27     | 17     |
| Gross premiums written before reinsurers' share | 90,508 | 79,461 |
| Items deducted from premiums written            |        |        |
| Credit loss on outstanding premiums             | 15     | 12     |
| <b>Direct insurance premiums written</b>        |        |        |
| Life insurance                                  |        |        |
| Unit-linked individual life insurance           | 22,254 | 23,703 |
| Other individual life insurance                 | 12,817 | 10,203 |
| Unit-linked capital redemption policy           | 11,356 | 4,773  |
| Other capital redemption policy                 | 2,303  | 1,278  |
| Employees' group life insurance                 | 6,858  | 5,358  |
| Other group life insurance                      | 6,021  | 3,678  |
|   | 61,608 | 48,993 |
| Pension insurance                               |        |        |
| Unit-linked individual pension insurance        | 8,513  | 5,973  |
| Other individual pension insurance              | 7,202  | 9,340  |
| Unit-linked group pension insurance             | 2,959  | 3,392  |
| Other group pension insurance                   | 10,200 | 11,746 |
|   | 28,874 | 30,451 |
|   | 90,481 | 79,444 |
| Regular premiums                                | 47,919 | 47,442 |
| Single premiums                                 | 42,562 | 32,002 |
|   | 90,481 | 79,444 |
| Premiums from with-profit policies              | 45,399 | 41,603 |
| Premiums from unit-linked insurance             | 45,082 | 37,841 |
|   | 90,481 | 79,444 |

| EUR 1,000  | 2012   | 2011   |
|--|--------|--------|
| <b>2. CLAIMS PAID</b>  |        |        |
| Direct insurance   |        |        |
| Life insurance   | 31,157 | 29,467 |
| Pension insurance  | 32,450 | 32,333 |
|  | 63,607 | 61,800 |
| Reinsurance  | 8      | -      |
| Claims paid in total   | 63 615 | 61,800 |
| Of which:  |        |        |
| Surrenders   | 15,426 | 15,135 |
| Repayment of benefits  | 8,276  | 4,814  |
| Other  | 39,906 | 41,851 |
|  | 63,607 | 61,800 |
| Share of unit-linked insurances<br>of claims paid  | 19,800 | 19,178 |
| <b>Life insurance: bonuses and rebates</b>   |        |        |
| Impact of bonuses and rebates attached to life insurance policies<br>on the balance on technical account | 1,448  | 855    |
| Change in provisions for future bonuses for the financial year   | -242   | -4,313 |

In the financial accounts, EUR 13,000,000 was transferred from the result on 31 December 2012 to cover the cost of the technical rate of interest on individual and group pension insurance. Of the bonuses granted in 2012, EUR 242,032 was financed from the provision for bonuses. Of the 4.5 per cent technical rate of interest on individual pension and savings insurance, 1.3 per cent was financed from the supplementary provision for the guaranteed interest rate, in the amount of EUR 1,933,536. In addition to this, of the 3.5 per cent technical rate of interest on both group and individual pension insurance and savings insurance, 0.3 per cent was financed from the supplementary provision for the guaranteed interest rate, in the amount of EUR 654,947. The bonuses credited to insurances during 2012 totalled EUR 1,689,726, which met the bonus objectives for the financial year.

The bonuses credited to insurances during 2011 totalled 2,295,650, which met the bonus objectives for the financial year.

Provisions for bonuses accumulated during previous years were decreased by EUR 1,440,819. A transfer of EUR 2,000,000 was made during the financial year to provisions for bonuses.

| EUR 1,000  | 2012    | 2011    |
|--|---------|---------|
| <b>3. NET INVESTMENT INCOME</b>  |         |         |
| <b>Investment income</b>   |         |         |
| Income from investments in land and buildings                                |         |         |
| Interest income  |         |         |
| From affiliated undertakings   | 1,007   | 273     |
| From other undertakings  | 132     | 114     |
|  | 1,140   | 387     |
| Other income   | 9,563   | 7,572   |
|  | 10,702  | 7,959   |
| Income from other investments  |         |         |
| Dividend income  | 8,329   | 6,327   |
| Interest income  | 9,167   | 10,498  |
| Other income   | 2,323   | 1,566   |
|  | 19,818  | 18,392  |
| Total  | 30,520  | 26,351  |
| Value readjustments  | 11,160  | 1,131   |
| Gains on realisation of investments  | 29,488  | 22,850  |
| Total  | 71,168  | 50,333  |
| <b>Investment charges</b>  |         |         |
| Charges arising from investments in land and buildings                       |         |         |
| To affiliated undertakings   | -4,506  | -2,986  |
| To other undertakings  | -1,194  | -2,160  |
|  | -5,699  | -5,146  |
| Charges arising from other investments                                       | -1,915  | -2,463  |
| Interest and other expenses on liabilities                                   | -14     | 2       |
| Total  | -7,628  | -7,607  |
| Value adjustments and depreciations  |         |         |
| Value adjustments on investments   | -11,952 | -27,441 |
| Losses on realisation of investments   | -6,611  | -25,155 |
| Total  | -26,191 | -60,204 |
| <b>Net investment income before revaluations and revaluation adjustments</b> | 44,977  | -9,871  |
| Revaluations on investments  | 18,543  | 1,923   |
| Revaluation adjustments on investments                                       | -1,265  | -19,206 |
|  | 17,278  | -17,283 |
| <b>Net investment income in the Profit and Loss Account</b>                  | 62,255  | -27,154 |

| EUR 1,000  | 2012          | 2011           |
|--|---------------|----------------|
| <b>4. SHARE OF UNIT-LINKED INSURANCE OF NET INVESTMENT INCOME ON THE PROFIT AND LOSS ACCOUNT</b>                     |               |                |
| Investment income  | 13,719        | 5,592          |
| Investment charges   | -4,064        | -13,652        |
| <b>Net investment income before revaluations and revaluation adjustments and value adjustments and readjustments</b> | <b>9,655</b>  | <b>-8,059</b>  |
| Revaluations on investments  | 18,543        | 1,923          |
| Revaluation adjustments on investments   | -1,265        | -19,206        |
| Value adjustments on investments   | -4,687        | -20,341        |
| Value readjustments  | 6,481         | 73             |
| <b>Net investment income in the Profit and Loss Account</b>  | <b>28,727</b> | <b>-45,610</b> |

| EUR 1,000  | 2012   | 2011   |
|--|--------|--------|
| <b>5. OPERATING EXPENSES</b>   |        |        |
| <b>Operating expenses in the Profit and Loss Account</b>                     |        |        |
| Policy acquisition costs   |        |        |
| Direct insurance commissions   | 889    | 649    |
| Commissions on reinsurance assumed and profit sharing                        | 2      | -      |
| Other policy acquisition costs   | 3,187  | 2,986  |
| Total policy acquisition costs   | 4,078  | 3,635  |
| Policy management expenses   | 4,931  | 4,739  |
| Administrative expenses  | 1,896  | 1,638  |
| Commissions on reinsurance ceded   | -140   | -34    |
| Total  | 10,766 | 9,978  |
| <b>Total operating expenses by activity</b>                                  |        |        |
| Claims paid  | 321    | 334    |
| Net operating expenses   | 10,766 | 9,978  |
| Investment charges   | 1,184  | 1,177  |
| Total  | 12,271 | 11,489 |
| <b>Depreciation according to plan by activity</b>                            |        |        |
| Claims paid  | 23     | 16     |
| Net operating expenses   | 744    | 364    |
| Investment charges   | 95     | 92     |
| Total  | 863    | 472    |
| <b>Staff expenses, personnel and executives</b>                              |        |        |
| <b>Staff expenses</b>  |        |        |
| Salaries and commissions   | 2,933  | 2,802  |
| Pension expenses   | 693    | 608    |
| Other social expenses  | 187    | 182    |
| Total  | 3,812  | 3,592  |
| <b>Executives' salaries and commissions</b>                                  |        |        |
| Board of Directors and Managing Director                                     | 351    | 350    |
| The age of retirement of the Managing Director is defined according to TyEL. |        |        |
| <b>Average number of personnel during the financial year</b>                 |        |        |
| Office personnel   | 32     | 28     |
| Sales personnel  | 16     | 19     |
|  | 48     | 47     |
| <b>Auditors' commissions</b>   |        |        |
| Audit  | 23     | 20     |
| Tax consulting   | 19     | 10     |
| Other commissions  | 3      |        |
|  | 45     | 31     |

| EUR 1,000   | Investments, 31 Dec. 2012 |                 |               | Investments, 31 Dec. 2011 |                 |               |
|---|---------------------------|-----------------|---------------|---------------------------|-----------------|---------------|
|   | Remaining acquisition     | Book value cost | Current value | Remaining acquisition     | Book value cost | Current value |
| <b>6. CURRENT VALUE AND VALUATION DIFFERENCE ON INVESTMENTS</b>   |                           |                 |               |                           |                 |               |
| <b>Investments in land and buildings</b>  |                           |                 |               |                           |                 |               |
| Real estate shares in affiliated undertakings   | 53,101                    | 53,101          | 58,950        | 45,115                    | 45,115          | 48,758        |
| Real estate shares in associated undertakings   | 2                         | 2               | 2             | 2                         | 2               | 2             |
| Other real estate shares  | 9,251                     | 9,251           | 9,251         | 9,251                     | 9,251           | 9,251         |
| Investment loans to affiliated undertakings   | 41,102                    | 41,102          | 41,102        | 31,748                    | 31,748          | 31,748        |
| Investment loans to associated undertakings   | 1,768                     | 1,768           | 1,768         | 1,541                     | 1,541           | 1,541         |
| <b>Investments in affiliated undertakings</b>   |                           |                 |               |                           |                 |               |
| Shares and participations   | 2,500                     | 2,500           | 2,500         | 2,000                     | 2,000           | 2,000         |
| <b>Other investments</b>  |                           |                 |               |                           |                 |               |
| Equities and holdings   | 323,690                   | 323,690         | 360,457       | 256,372                   | 256,372         | 275,698       |
| Debt securities   | 174,506                   | 174,506         | 183,273       | 246,466                   | 246,466         | 250,572       |
| Mortgage receivables  | 3,151                     | 3,151           | 3,151         | 850                       | 850             | 850           |
| Other loan receivables  | -                         | -               | -             | 2,351                     | 2,351           | 2,351         |
| Deposits  | 15,780                    | 15,780          | 15,780        | 5,950                     | 5,950           | 5,950         |
|   | 624,851                   | 624,851         | 676,233       | 601,646                   | 601,646         | 628,721       |
| The remaining acquisition cost of debt securities omprises the difference between the amount repayable at maturity and purchase price, which has been released to interest income (+) or charged to interest income (-) |                           |                 |               |                           |                 |               |
|   |                           |                 | -5,740        |                           |                 | -3,071        |
| Valuation difference (difference between current value and book value)  |                           |                 | 51,382        |                           |                 | 27,074        |

EUR 1,000

Land and buildings and real estate shares

**7. CHANGES IN INVESTMENTS IN LAND AND BUILDINGS**

|                                   |        |
|-----------------------------------|--------|
| <b>Acquisition cost, 1 Jan.</b>   | 55,619 |
| Increase                          | 12,201 |
| <b>Acquisition cost, 31 Dec.</b>  | 67,820 |
| <b>Value adjustments, 1 Jan.</b>  | -1,251 |
| Reversed impairment               | 128    |
| Increase                          | -4,343 |
| <b>Value adjustments, 31 Dec.</b> | -5,466 |
| <b>Book value, 31 Dec.</b>        | 62,354 |

**8. INVESTMENTS IN AFFILIATED AND ASSOCIATED UNDERTAKINGS**

|                                  |       |
|----------------------------------|-------|
| <b>Acquisition cost, 1 Jan.</b>  | 2,000 |
| Increase                         | 500   |
| <b>Acquisition cost, 31 Dec.</b> | 2,500 |
| <b>Book value, 31 Dec.</b>       | 2,500 |

**9. DEBTORS**

|                         |     |
|-------------------------|-----|
| Other debtors           |     |
| Affiliated undertakings | 403 |

**10. INVESTMENTS COVERING UNIT-LINKED INSURANCES, 31 DEC. 2012**

| EUR 1,000  | 2012                      |                | 2011                      |                |
|--|---------------------------|----------------|---------------------------|----------------|
|  | Original acquisition cost | Current value  | Original acquisition cost | Current value  |
| Equities and holdings  | 273,773                   | 283,860        | 246,929                   | 238,698        |
| Debt securities  | 28,335                    | 27,896         | 21,785                    | 20,442         |
| Deposits with credit institutions  | -                         | -              | 3,954                     | 3,960          |
| Cash at bank and in hand   | 11,505                    | 11,505         | 7,205                     | 7,205          |
| <b>Total</b>   | <b>313,614</b>            | <b>323,262</b> | <b>279,873</b>            | <b>270,305</b> |
| Investments covering unit-linked insurances corresponding to technical provisions                          | 313,614                   | 323,262        | 279,873                   | 270,305        |
| Cash at bank and in hand, and other debtors include net insurance premiums that have not yet been invested |                           | 2,423          |                           | 1,650          |

| EUR 1,000  | Holding<br>% | Book value<br>31 Dec. 2012 | Current value<br>31 Dec. 2012 |
|--|--------------|----------------------------|-------------------------------|
| <b>11. SHARES IN OTHER COMPANIES AND OTHER INVESTMENTS</b> |              |                            |                               |
| <b>Domestic shares</b>                                     |              |                            |                               |
| Fortum Oyj   | 0.0117       | 1,472                      | 1,472                         |
| Kemira Oyj   | 0.0463       | 748                        | 847                           |
| Kesko Oyj  | 0.0523       | 790                        | 865                           |
| Metso Oyj  | 0.0178       | 830                        | 859                           |
| Nokia Oyj  | 0.0053       | 585                        | 585                           |
| Sampo Oyj  | 0.0046       | 574                        | 631                           |
| Amplus Holding Oy  | 17.0756      | 701                        | 730                           |
| Holiday Club Resorts Oy                                    | 2.5765       | 1,451                      | 1,462                         |
| Probus Holding Oy  | 8.2941       | 5,583                      | 8,657                         |
| Uudenmaan Pääomarahasto Oy                                 | 13.2193      | 1,929                      | 1,929                         |
| Other  |              | 4,826                      | 5,096                         |
|  |              | 19,488                     | 23,132                        |
| <b>Foreign shares</b>                                      |              |                            |                               |
| Intel Corporation  |              | 932                        | 938                           |
| Prosafe SE   |              | 503                        | 513                           |
| Royal Dutch Shell Plc                                      |              | 508                        | 657                           |
| Sanofi-Aventis   |              | 549                        | 712                           |
| StatoilHydro ASA   |              | 500                        | 520                           |
| Volkswagen Ag  |              | 534                        | 652                           |
| K III Sweden AB  |              | 1,299                      | 1,313                         |
| Other  |              | 2,609                      | 2,729                         |
|  |              | 7,436                      | 8,034                         |
| <b>Unit trusts</b>   |              |                            |                               |
| Aktia America B  |              | 923                        | 1,082                         |
| Aktia Em Mrkt Local Currency Bond+ D                       |              | 2,998                      | 2,998                         |
| Aktia Em Mrkt Local Currency T-Bill+ D                     |              | 2,979                      | 2,979                         |
| Aktia Global Government Bond+                              |              | 3,002                      | 3,082                         |
| Allianz Global Investors - Euro High Yield Bond IT         |              | 1,640                      | 1,826                         |
| Aviva Investors - Global Short Duration High Yield         |              | 6,000                      | 6,198                         |
| Aviva Investors SICAV - Global High Yield Bond I           |              | 1,289                      | 1,475                         |
| BlackRock Global Funds - European Value Fund               |              | 887                        | 1,079                         |
| Bluebay Emerging Markets Corporate Bond Fund               |              | 4,401                      | 5,309                         |
| BNP Paribas L1 - Bond World Emerging Local                 |              | 5,000                      | 5,184                         |
| Brummer & Partners Lynx Fund                               |              | 1,002                      | 1,012                         |
| Brummer & Partners Nektar Fund                             |              | 1,004                      | 1,033                         |
| Danske Invest Euro High Yield K                            |              | 4,000                      | 4,038                         |
| DNB OBX ETF  |              | 1,513                      | 1,679                         |
| eQ Emerging Dividend Units                                 |              | 3,128                      | 3,589                         |
| eQ Emerging Markets Local Currency Credit                  |              | 1,000                      | 1,011                         |
| Evli Aktieindexfond Sverige                                |              | 3,410                      | 3,490                         |
| Evli Corporate Bond B                                      |              | 12,824                     | 15,294                        |
| Evli Emerging Markets Equity B                             |              | 2,638                      | 2,638                         |
| Evli Euro Liquidity B                                      |              | 7,500                      | 7,501                         |
| Evli Europe B  |              | 2,489                      | 2,954                         |
| Evli European High Yield B                                 |              | 12,621                     | 15,606                        |
| Evli European Investment Grade B                           |              | 13,078                     | 14,961                        |
| Evli North America B                                       |              | 3,493                      | 3,654                         |
| Evli Ruble Debt B  |              | 1,417                      | 1,482                         |

| EUR 1,000  | Book value<br>31 Dec. 2012 | Current value<br>31 Dec. 2012 |
|--|----------------------------|-------------------------------|
| Evli Russia B  | 613                        | 617                           |
| Evli Short Corporate Bond B                          | 9,118                      | 10,351                        |
| Evli Swedish Small Cap B                             | 1,197                      | 1,259                         |
| Fidelity Active Strategy - Emerging Markets Fund     | 2,004                      | 2,416                         |
| Fidelity Active Strategy - Europe Fund               | 1,008                      | 1,334                         |
| FIM BRIC+  | 611                        | 632                           |
| FIM Euro   | 2,587                      | 2,815                         |
| FIM Euro High Yield                                  | 5,770                      | 6,040                         |
| FIM Kehittyvä Korko                                  | 1,787                      | 1,945                         |
| FIM Likvidi  | 3,027                      | 3,038                         |
| Fondita Nordic Micro Cap B                           | 1,509                      | 1,890                         |
| Fourton Odysseus                                     | 1,015                      | 1,436                         |
| Goldman Sachs Global Emerging Markets Debt Loc       | 7,031                      | 7,881                         |
| Goldman Sachs Global High Yield - Euro Hedged CI     | 12,497                     | 12,873                        |
| Handelsbanken Europe Selective A I                   | 1,054                      | 1,213                         |
| Handelsbanken Nordic Selective A I                   | 1,030                      | 1,125                         |
| iShares FTSE Xinhua China 25 Index Fund              | 3,599                      | 3,832                         |
| iShares MSCI Emerging Markets                        | 8,334                      | 8,508                         |
| iShares Russell 2000 Value Fund ETF                  | 1,058                      | 1,203                         |
| iShares S&P 500 Index                                | 4,133                      | 4,133                         |
| iShares STOXX Europe 600 ETF                         | 9,690                      | 9,944                         |
| iShares STOXX Europe 600 Health Care ETF             | 767                        | 833                           |
| JPM US Select 130/30 A acc-USD                       | 2,046                      | 2,879                         |
| JPM US Select Equity A USD Acc                       | 1,191                      | 1,561                         |
| Limited Life Credit Opportunity AX EUR               | 6,000                      | 6,363                         |
| Market Vectors Agribusiness ETF                      | 1,400                      | 1,400                         |
| Morgan Stanley US Advantage A Acc EUR                | 2,154                      | 2,720                         |
| Muzinich Funds - Americayield Fund Hedged Acc        | 986                        | 1,255                         |
| Muzinich Funds - Europeyield Fund                    | 12,000                     | 12,270                        |
| Muzinich Short Duration High Yield Fund I            | 8,550                      | 8,888                         |
| Odin Finland II                                      | 1,032                      | 1,032                         |
| Pictet Funds Global Emerging Debt HI Acc EUR         | 7,654                      | 11,534                        |
| Schroder ISF US Small & Mid-Cap Equity               | 1,271                      | 1,787                         |
| Seligson & Co Kehittyvät markkinat I A               | 879                        | 879                           |
| Seligson & Co OMX Helsinki 25-indeksiosuus ETF       | 863                        | 885                           |
| Seligson & Co Rahamarkkinarahasto AAA                | 2,024                      | 2,024                         |
| SPYDR Standard & Poors 500 Index Ser.1 Standard      | 1,906                      | 2,120                         |
| Sydneyinvest Emerging Markets Bonds                  | 4,111                      | 8,104                         |
| Sydneyinvest Engros Emerg. Mkts Local Currency Bonds | 5,877                      | 6,738                         |
| Taaleritehdas Lyydian Leijona Osake A (Kasvu)        | 520                        | 686                           |
| Taaleritehdas Rupla Osake A (Kasvu)                  | 1,645                      | 1,645                         |
| Vanguard MSCI Emerging Markets ETF                   | 2,705                      | 2,908                         |
| WestLB Mellon Compass Fund - Euro Corporate Bond     | 3,845                      | 4,243                         |
| Other  | 1,442                      | 1,550                         |
|  | 249,776                    | 279,940                       |

| EUR 1,000                           | Book value<br>31 Dec. 2012 | Current value<br>31 Dec. 2012 |
|-------------------------------------|----------------------------|-------------------------------|
| <b>Capital trusts</b>               |                            |                               |
| Duke Street Capital VI LP           | 1,112                      | 1,112                         |
| MB Equity Fund III Ky               | 492                        | 685                           |
| MB Equity Fund IV Ky                | 1,076                      | 1,076                         |
| The Triton Fund II L.P.             | 838                        | 838                           |
| The Triton Fund III L.P.            | 3,800                      | 3,800                         |
| Permira Europe IV LP2               | 965                        | 1,004                         |
| Teknoventure Rahasto III Ky         | 1,425                      | 1,906                         |
| Selected Private Equity Funds I Ky  | 3,058                      | 3,058                         |
| Partners Group European Buyout      | 3,432                      | 3,794                         |
| Partners Group European Mezzanine   | 2,217                      | 2,217                         |
| Selected Mezzanine Funds I Ky       | 3,050                      | 3,225                         |
| Euro Choice IV GB Limited           | 2,133                      | 2,133                         |
| Aberdeen Indirect Property Partners | 1,149                      | 1,149                         |
| Sponda Fund I Ky                    | 850                        | 850                           |
| Kauppakeskuskiint. FEA Ky           | 18,711                     | 18,711                        |
| Other                               | 2,682                      | 3,793                         |
|                                     | 46,990                     | 49,351                        |

| EUR 1,000  | Intangible rights<br>and other long-term<br>expenses | Advance payments | Equipment | Total  |
|--|--|------------------|-----------|--------|
| <b>12. CHANGES IN INTANGIBLE AND TANGIBLE ASSETS, PARENT COMPANY</b> |  |                  |           |        |
| <b>Acquisition cost, 1 Jan. 2012</b>                                 | 5,616  | 96               | 727       | 6,439  |
| Fully depreciated in the previous financial year                     | -282   |                  | -17       | -299   |
| Increase   |  | 561              | 181       | 742    |
| Decrease   | -  |                  | -120      | -120   |
| <b>Acquisition cost, 31 Dec. 2012</b>                                | 5,335  | 657              | 771       | 6,762  |
| <b>Accumulated depreciation, 1 Jan. 2012</b>                         | -1,416   |                  | -282      | -1,698 |
| Fully depreciated in the previous financial year                     | 282  |                  | 17        | 299    |
| Accumulated depreciation related to decreases and transfers          | -  |                  | 66        | 66     |
| Depreciation for the financial year                                  | -712   |                  | -150      | -863   |
| <b>Accumulated depreciation, 31 Dec. 2012</b>                        | -1,847   |                  | -349      | -2,195 |
| <b>Book value, 31 Dec. 2012</b>                                      | 3,488  | 657              | 422       | 4,567  |

| EUR 1,000   | 2012          |             |
|---|---------------|-------------|
| <b>13. CAPITAL AND RESERVES</b>   |               |             |
| <b>Restricted</b>   |               |             |
| Subscribed capital, 1 Jan. / 31 Dec.  | 27,751        |             |
| Premium Fund, 1 Jan. / 31 Dec.  | 10,723        |             |
| <b>Restricted in total</b>  | <b>38,474</b> |             |
| <b>Non-restricted</b>   |               |             |
| At the disposal of the Board, 1 Jan. / 31 Dec.  | 8             |             |
| Profit brought forward, 1 Jan. 2012   | 34,323        |             |
| Profit for the financial year 2011  | 2,881         |             |
| Profit for the financial year   | 37,204        |             |
| Profit for the financial year   | 6,979         |             |
| <b>Non-restricted in total</b>  | <b>44,191</b> |             |
| <b>Capital and reserves in total</b>  | <b>82,666</b> |             |
| <b>Distributable profit, 31 Dec. 2012</b>   |               |             |
| Profit for the financial year   | 6,979         |             |
| At the disposal of the Board  | 8             |             |
| Profit brought forward  | 37,204        |             |
| Distributable profit in total   | 44,191        |             |
| <b>EUR 1,000</b>  | <b>2012</b>   | <b>2011</b> |
| <b>14. CREDITORS</b>  |               |             |
| Other creditors   |               |             |
| Affiliated undertakings   | 743           | 264         |
| <b>15. PROVISION FOR UNEARNED PREMIUMS</b>  |               |             |
| Deferred acquisition costs have been deducted from the premium reserve (zillmerisation) |               |             |
| Pension insurance   | 93            | 231         |
|   | 93            | 231         |
| <b>16. TECHNICAL PROVISIONS FOR UNIT-LINKED INSURANCES</b>                              |               |             |
| Provision for unearned premiums   | 322,797       | 270,488     |
| Claims outstanding  | 2,630         | 1,467       |
|   | 325,426       | 271,955     |

| EUR 1,000  | 2012           | 2011           |
|--|----------------|----------------|
| <b>17. GUARANTEE AND LIABILITY COMMITMENTS</b>   |                |                |
| <b>Value-added tax liabilities</b>   |                |                |
| As regards group registering for VAT taxation, the company is responsible for the value-added tax payable by the group jointly with the other members of the value-added tax liability group of Varma Mutual Pension Insurance Company |                |                |
| Affiliated undertakings  | 196            | -544           |
| Other undertakings   | 5,746          | 6,025          |
| <b>Investment commitments</b>  |                |                |
| Commitment to invest in equity funds   | 24,312         | 27,225         |
| <b>Loans to related parties and related party transactions</b>   |                |                |
| The company has no loans, liabilities or contingent liabilities to related parties.  |                |                |
| The company has no related party transactions conducted according to other than standard business practices.   |                |                |
| <b>18. KEY FIGURES PERTAINING TO SOLVENCY</b>  |                |                |
| <b>Solvency margin</b>   |                |                |
| Capital and reserves after proposed profit distribution  | 82,666         | 75,687         |
| Optional reserves and accumulated depreciation difference  | 68             | 79             |
| Valuation difference between current value and   |                |                |
| Balance Sheet book value of assets   | 51,382         | 27,074         |
| Intangible assets not entered as expenses  | -4,144         | -4,296         |
| Other items  | -              | -226           |
| <b>Solvency margin in total</b>  | <b>129,971</b> | <b>98,319</b>  |
| Equalisation provision for years with large numbers of losses included in technical provisions   | 7,254          | 6,300          |
| <b>Solvency capital</b>  | <b>137,226</b> | <b>104,619</b> |
| <b>Solvency margin required under the Finnish Insurance Companies Act, Chapter 11, Section 12</b>  | <b>32,326</b>  | <b>30,647</b>  |
| <b>Solvency capital to technical provisions less equalisation provision and 75% of provisions relating to unit-linked insurances</b>   | <b>21.8 %</b>  | <b>17.4 %</b>  |

**19. NOTES CONCERNING THE GROUP**

Fennia Life Insurance Company's parent company is Fennia Mutual Insurance Company. The domicile of the company is Helsinki. Copies of Fennia's Consolidated Financial Statements are available at the parent company's headquarters, Televisiokatu 1, Helsinki

## Key Figures

| EUR 1,000  | 2012    | 2011    | 2010    | 2009    | 2008    |
|--|---------|---------|---------|---------|---------|
| <b>ANALYSIS OF RESULTS</b>   |         |         |         |         |         |
| Premiums written   | 89,721  | 78,701  | 59,637  | 69,563  | 54,207  |
| Investment income (net), revaluations and revaluation adjustments on investments               | 63,237  | -27,537 | 80,685  | 90,592  | -84,439 |
| Claims paid  | -63,615 | -61,800 | -51,254 | -53,281 | -75,966 |
| Change in technical provisions before bonuses and rebates and change in equalisation provision | -65,897 | 23,121  | -61,799 | -84,416 | 87,123  |
| Net operating expenses   | -10,766 | -9,978  | -8,405  | -7,533  | -6,801  |
| Technical underwriting result before bonuses and rebates and change in equalisation provision  | 12,680  | 2,508   | 18,865  | 14,925  | -25,875 |
| Other income (net)   | -838    | -828    | 0       | 0       | -62     |
| Operating profit   | 11,842  | 1,679   | 18,865  | 14,925  | -25,937 |
| Change in equalisation provision   | -954    | -747    | -544    | -290    | -686    |
| Bonuses and rebates  | -1,448  | 2,017   | -3,846  | -3,579  | -214    |
| Profit before untaxed reserves and tax   | 9,440   | 2,949   | 14,474  | 11,056  | -26,837 |
| Taxes  | -4,120  | -585    | -359    | -627    | 275     |
| Group's profit for the financial year  | 5,321   | 2,364   | 14,115  | 10,429  | -26,562 |
| <b>Gross premiums written (EUR 1,000)</b>  | 90,508  | 79,461  | 60,165  | 70,010  | 54,719  |
| <b>Expense ratio of expense loading</b>  | 119.9%  | 116.0%  | 108.1%  | 101.9%  | 91.0%   |
| <b>Expense ratio of balance sheet total</b>  | 1.4%    | 1.3%    | 1.2%    | 1.2%    | 0.9%    |
| <b>Solvency margin (EUR 1,000)</b>   | 129,971 | 98,319  | 106,018 | 87,816  | 47,765  |
| <b>Minimum solvency margin (EUR 1,000)</b>   | 32,326  | 30,647  | 30,000  | 29,107  | 28,090  |
| <b>Equalisation provision (EUR 1,000)</b>  | 7,254   | 6,300   | 5,553   | 5,009   | 4,719   |
| <b>Solvency capital (EUR 1,000)</b>  | 137,226 | 104,619 | 111,571 | 92,824  | 52,484  |
| <b>Solvency ratio, %</b>   | 21.8%   | 17.4%   | 18.5%   | 16.0%   | 9.4%    |
| <b>Total result</b>  | 35,991  | -8,736  | 24,079  | 42,932  | -38,333 |
| <b>Return on assets</b>  | 9.5%    | 1.9%    | 7.6%    | 11.0%   | -3.5%   |

The key figures have been calculated on the basis of the Parent Company's figures, excluding the analysis results.

| EUR 1,000   | 2012           |              | 2011           |              | 2010           |              | 2009           |              | 2008           |              |
|---|----------------|--------------|----------------|--------------|----------------|--------------|----------------|--------------|----------------|--------------|
|   | EUR            | %            |
| <b>INVESTMENT PORTFOLIO AT CURRENT VALUES</b>                     |                |              |                |              |                |              |                |              |                |              |
| Loan receivables <sup>1)</sup>                                    | 3,151          | 0.5          | 3,201          | 0.5          |                |              |                |              |                |              |
| Bonds <sup>1), 2)</sup>   | 329,047        | 48.4         | 320,125        | 50.5         | 335,085        | 53.8         | 395,394        | 65.8         | 343,210        | 59.9         |
| * includes fixed-income funds                                     | 172,391        | 25.4         | 122,616        | 19.4         | 107,977        | 17.3         | 99,651         | 16.6         | 58,735         | 10.3         |
| Other money market investments and deposits <sup>1), 2), 3)</sup> | 68,474         | 10.1         | 76,245         | 12.0         | 48,480         | 7.8          | 25,104         | 4.2          | 82,311         | 14.4         |
| * includes fixed-income funds                                     | 22,913         | 3.4          | 11,276         | 1.8          | 12,761         | 2.0          | 12,417         | 2.1          | 19,209         | 3.4          |
| Equities and holdings   | 144,084        | 21.2         | 124,737        | 19.7         | 133,473        | 21.4         | 87,733         | 14.6         | 47,032         | 8.2          |
| Investments in land and buildings <sup>4)</sup>                   | 132,540        | 19.5         | 108,667        | 17.2         | 93,184         | 15.0         | 77,990         | 13.0         | 71,154         | 12.4         |
| * includes unit trusts and UCITS                                  | 21,467         | 3.2          | 17,197         | 2.7          | 17,066         | 2.7          | 16,387         | 2.7          | 16,630         | 2.9          |
| Other investments   | 2,091          | 0.3          | 316            | 0            | 12,519         | 2.0          | 15,051         | 2.5          | 29,057         | 5.1          |
| <b>Modified duration of the bond portfolio</b>                    | <b>679,387</b> | <b>100.0</b> | <b>633,290</b> | <b>100.0</b> | <b>622,741</b> | <b>100.0</b> | <b>601,272</b> | <b>100.0</b> | <b>572,764</b> | <b>100.0</b> |
| <b>Modified duration of the bond portfolio</b>                    | <b>3.45</b>    |              | <b>3.70</b>    |              | <b>2.86</b>    |              | <b>3.00</b>    |              | <b>3.41</b>    |              |

1) Includes accrued interests.

2) Of fixed-income funds, long-term funds are included in bonds and short-term funds are included in other money market investments.

3) Includes deposits included in Investments in the Balance Sheet.

4) Includes investments in those unit trusts and comparable UCITS that invest in real estate and real estate undertakings.

| EUR 1,000   | 2012<br>EUR   | 2011<br>EUR    | 2010<br>EUR   | 2009<br>EUR   | 2008<br>EUR    |
|---|---------------|----------------|---------------|---------------|----------------|
| <b>NET INVESTMENT INCOME</b>                                |               |                |               |               |                |
| <b>Direct net income</b>                                    | <b>18,649</b> | <b>15,505</b>  | <b>19,334</b> | <b>18,754</b> | <b>27,532</b>  |
| Loan receivables  | 126           | 54             | 0             |               | 0              |
| Bonds *)  | 8,208         | 9,406          | 13,318        | 13,451        | 15,798         |
| Other money market investments and deposits                 | 925           | 977            | 148           | 1 740         | 2 920          |
| Equities and holdings *)                                    | 4,660         | 3,003          | 2,231         | 514           | 6,963          |
| Investments in land and buildings                           | 6,300         | 3,731          | 4,582         | 4,083         | 3,102          |
| Other investments *)  | 61            | 61             | 62            | 72            | -283           |
| Sundry income, charges and operating expenses               | -1,630        | -1,727         | -1,006        | -1,105        | -970           |
| <b>Changes in value in the accounts<sup>1)</sup></b>        | <b>14,880</b> | <b>2,951</b>   | <b>19,178</b> | <b>13,559</b> | <b>-41,608</b> |
| Equities and holdings *)                                    | 6,591         | -6,136         | 6,727         | 2,081         | -18,156        |
| Bonds *)  | 10,501        | 4,682          | 12,124        | 14,971        | -17,819        |
| Investments in land and buildings                           | -2,135        | 3,745          | 921           | -5,136        | -4,123         |
| Other investments *)  | -78           | 661            | -594          | 1,642         | -1,509         |
| <b>Net investment income at book value</b>                  | <b>33,528</b> | <b>18,456</b>  | <b>38,512</b> | <b>32,313</b> | <b>-14,076</b> |
| <b>Change in valuation differences<sup>2)</sup></b>         | <b>24,308</b> | <b>-11,626</b> | <b>4,562</b>  | <b>27,468</b> | <b>-12,749</b> |
| Equities and holdings                                       | 4,945         | -7,688         | 9,743         | 4,372         | -9,845         |
| Bonds   | 17,157        | -2,847         | -4,801        | 22,579        | 710            |
| Investments in land and buildings                           | 2,206         | -98            | 526           | 934           | 1,015          |
| Other investments   | 0             | -994           | -906          | -417          | -4,629         |
| <b>Net investment income at current values</b>              | <b>57,836</b> | <b>6,830</b>   | <b>43,074</b> | <b>59,781</b> | <b>-26,825</b> |
| Share of net investment income accounted for by derivatives | -707          | -953           | -3,546        | -1,897        | 4,030          |

1) Gains and losses on realisation of investments and other changes in value in the accounts

2) Off-balance sheet changes in value

| EUR 1,000   | Net investment<br>income at<br>current value <sup>1)</sup> | Invested<br>capital <sup>2)</sup> | Yield - % on invested capital |            |            |             |             |
|---|--|-----------------------------------|-------------------------------|------------|------------|-------------|-------------|
|   | EUR  | EUR                               | 2012                          | 2011       | 2010       | 2009        | 2008        |
|   | 2012   | 2012                              |                               |            |            |             |             |
| <b>NET INVESTMENT INCOME ON INVESTED CAPITAL 1 JAN. 2012–31 DEC. 2012</b> |  |                                   |                               |            |            |             |             |
| Bonds <sup>3)</sup>   | 35,865   | 303,237                           | 11.8                          | 3.4        | 5.5        | 15.3        | -0.4        |
| *of which fixed-income funds  | 18,996   | 132,921                           | 14.3                          | 1.8        | 9.9        | 37.7        | -21.0       |
| Other money market investments and deposits <sup>3)</sup>                 | 925  | 78,772                            | 1.2                           | 1.3        | 1.7        | 2.8         | 3.9         |
| *of which fixed-income funds  | 1,344  | 12,420                            | 10.8                          | -0.3       | 2.2        | 4.4         | -1.0        |
| Equities and holdings   | 16,196   | 123,352                           | 13.1                          | -8.3       | 18.6       | 13.7        | -25.1       |
| Real estate <sup>4)</sup>   | 6,497  | 117,937                           | 5.5                           | 8.7        | 7.4        | -0.2        | 0.0         |
| *of which unit trusts and UCITS   | 3,222  | 16,974                            | 19.0                          | 3.7        | 7.8        | -15.9       | -27.5       |
| Other investments   | -17  | 401                               | -4.2                          | -3.4       | -10.1      | 4.2         | -16.5       |
| <b>Investments in total</b>   | <b>59,466</b>  | <b>623,699</b>                    | <b>9.5</b>                    | <b>1.4</b> | <b>7.4</b> | <b>10.9</b> | <b>-4.2</b> |
| Sundry income, charges and operating expenses                             | -1,630   |                                   |                               |            |            |             |             |
| <b>Net investment income at current value</b>                             | <b>57,836</b>  | <b>623,699</b>                    | <b>9.3</b>                    | <b>1.1</b> | <b>7.2</b> | <b>10.7</b> | <b>-4.4</b> |

1) Net investment income at current value = Changes in the market values between the end and beginning of the review period - cash flows during the period. Cash flow is the difference between purchases/costs and sales/income.

2) Invested capital = Market value at the beginning of the review period + daily / monthly time-weighted cash flows

3) Includes income from fixed-income funds recorded in the investments in question.

4) Includes income from unit trusts and UCITS recorded in investments in real estate.

## Calculation Methods for the Key Figures

**Premiums written** = premiums written before reinsurers' share

**Expense ratio (% of expense loading) =**

+ operating expenses before change in deferred acquisition costs  
+ claims settlement expenses  
expense loading

**Expense ratio (% of Balance Sheet total) =**

+ total operating expenses  
opening Balance Sheet total

**Total result** = operating profit (loss) +/- change in off-balance sheet valuation differences

Solvency margin see calculation in the Notes

**Solvency capital** = solvency margin + equalisation provision + minority interest

**Solvency ratio (%) =**

solvency capital  
+ technical provisions  
- equalisation provision  
- 75% of technical provisions for unit-linked insurances

Technical provisions are calculated after reinsurers' share.

**Return on assets at current values (%) =**

+/- operating profit or loss  
+ financial expenses  
+ unwinding of discount  
+/- change in valuation differences on investments  
+ Balance Sheet total  
- technical provisions for unit-linked insurances  
+/- valuation differences on investments

The divisor of the key figure is calculated as an average of values on the Balance Sheet for the current and previous financial period.

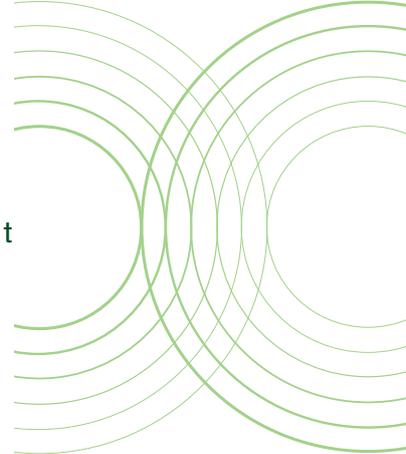
'Unwinding of discount' means the technical interest credited to insurances during the year plus/minus any changes in the supplementary liability of the interest.

**Net investment income on invested capital at current values (%)**

Net investment income at current values in relation to invested capital is calculated by type of investment and for the total amount of investments with reference to cash flows during the period.

Average number of employees = Average number of employees at the end of each calendar month.

## Risks and Risk and Solvency Management



### Risk and solvency management in general

Fennia Life Insurance Company (hereinafter Fennia Life) is jointly owned by Fennia Mutual Insurance Company (hereinafter Fennia) with a 60% holding and Mutual Insurance Company Pension Fennia with a 40% holding. Established in 2011, Fennia Asset Management Ltd (hereinafter Fennia Asset Management) is a wholly owned subsidiary of Fennia Life. Fennia Life belongs to the Fennia Group. The risk and solvency management framework of Fennia Life is described in the policy documents approved by the Group companies' Boards of Directors. The most central of these documents is the risk and solvency management policy which lays down the general principles for managing both risks and solvency in the Group.

In the Fennia Group, risk management means co-ordinated strategies, processes, principles and measures to identify, measure, monitor, manage and report risks faced by the Group and the Group companies. Solvency management, on the other hand, means strategies, processes, principles and measures to steer and determine the Group's and the Group companies' risk-bearing capacity, risk appetite, risk tolerance and restrictions of their essential risks.

### Organisation of risk and solvency management

Fennia's Board of Directors, in its capacity as the Board of Directors of the Group's parent company, is the supreme decision-making body within the Group and bears the responsibility for risk and solvency management and for its integration into the Group's reliable governance system. It is the responsibility of Fennia's Board of Directors to ensure that the special characteristics of the subsidiaries belonging to the Group and the intra-Group connections (including internal transactions, double capital, transferability of capital and use of capital in general) are taken into consideration appropriately.

The Board of Directors of Fennia Life has the primary responsibility to see to it that the company consistently abides by the Group's risk and solvency management policy. It is

responsible for ensuring that the company has a governance system in place which is adequately organised with regard to the quality, scope and complexity of the operations, including internal control and a risk management system.

The Board of Directors of Fennia Asset Management is responsible for ensuring that the company abides by the Fennia Group's risk management policy to the extent where the company's special characteristics do not require deviations from it.

Other subsidiaries abide by the Fennia Group's risk and solvency management policy where applicable.

A risk management committee has been set up for the Group's insurance companies to prepare, steer and co-ordinate tasks related to risk and solvency management and to communicate information. The primary task of this risk management committee is to support Fennia's and Fennia Life's Managing Directors in issues related to risk and solvency management. The committee is chaired by Fennia's Managing Director, and Fennia Life's Managing Director is a member of the committee.

A separate risk management committee has been set up for Fennia Asset Management. It is chaired by the Managing Director of Fennia Asset Management.

The steering of the risk management system is based on a three-defence-line model.

1. The first defence line has the primary responsibility for daily risk management and reporting in accordance with the agreed policy.
2. The second defence line is the owner of the risk management framework and is responsible for, among other things, the interpretation, development and planning of and reporting on risk and solvency management, and supports, monitors and assesses the implementation of the risk and solvency management processes in the business areas and support functions (first defence line).
3. The third defence line is in charge of ensuring the effectiveness and efficiency of internal control and risk and solvency management.

In the three-defence-line model, responsibility for risk and solvency management is allocated as follows between the various operators:

• **Managing Director**

Assisted by Management, the Managing Director bears the overall responsibility for the appropriate preparation and implementation of risk and solvency management in accordance with the Board of Directors' decisions.

• **Business areas and support functions**

Each business area and support function is primarily responsible for daily risk management and reporting in accordance with the agreed policy, monitors the overall risk profile of their own area (supported by the second defence line) and ensures that operations in their area comply with the Group's binding risk and solvency management documentation.

• **Actuarial function**

The responsible actuary is in charge of the Actuarial function and sees to it that the actuarial methods applied in pricing and in calculating technical provisions are appropriate. The responsible actuary also determines the level of technical provisions. The Actuarial function has a role as an operator of both the first and second defence lines. The Actuarial function participates in the efficient implementation of the risk management system, in the creation of risk management methods in particular, but also in the implementation of the company's own risk and solvency assessment.

• **Risk Management function**

The Risk Management function has the primary responsibility for the tasks of the second defence line. The Risk Management function and its processes have been integrated into the Fennia Group's organisation to ensure their independence from the operational activities, which means that the function is free from influences that might compromise the objective, equal and independent performance of its tasks.

The following five co-ordination teams have been set up under the Risk Management function, through which it carries out part of its tasks:

- Co-ordination team for insurance risks;
- Co-ordination team for financial market risks;
- Co-ordination team for operational risks;

- Co-ordination team for risks inherent in quantitative methods; and
- Co-ordination team for risks inherent in the business environment.

The main tasks of these co-ordination teams include the processing of the strategies, processes and reporting procedures that are needed to continually identify, measure, monitor, manage and report risks and their interrelations.

• **Compliance function**

The Compliance function, which belongs to the second defence line, is responsible for ensuring that operations comply with applicable laws, decrees and administrative regulations, financial sector self-regulation and the Fennia Group's internal guidelines, and that customer relationships are managed according to the concluded insurance and other contracts and appropriate procedures. The function also has the task of promoting compliance through proactive legal advice.

• **Internal audit**

The tasks of the third defence line are the responsibility of an entirely independent internal audit.

**Risk management**

Risk refers to an uncertain event and its consequence, which can be a threat or an opportunity for the company.

Within the Group, the whole made up of risk management strategies and processes is divided into the following sub-areas:

**1. Risk identification**

The business areas and support functions of the first defence line identify and assess the risks that threaten their operations and objectives, in the context of both the annual planning process and daily operational activities. Risk identification and assessment is co-ordinated by the co-ordination teams working under the risk management committee and the Risk Management function.

**2. Risk measurement**

During the risk measurement process, the severity of

the risks and their interdependencies are evaluated to the extent possible. The objective of risk measurement is to create commensurable indicators for different risks and to improve the comparability of risks. Risk measurement and comparison are necessary as they allow the targeting of risk management measures on the risks that are most essential for the operations. Risk measurement is based on the Value-at-Risk method. Risk severity and dependency measurement and the methods used in measurement are the responsibility of the Risk Management function, which also co-ordinates them.

### 3. Risk monitoring

The Group carries out quantitative risk monitoring, consisting of various risk indicators, and qualitative risk monitoring, which includes, among other things, monitoring, assessment and possible testing out of management measures that have been planned and decided upon. The first defence line ensures that appropriate risk monitoring is in place and that sufficient information on risks is obtained for their management. The first defence line monitors the management measures that it has planned and decided upon and assesses their effectiveness. The second defence line, the Risk Management function in particular, carries out independent quantitative and qualitative risk monitoring such that the first defence line can draw on this monitoring as well as possible.

### 4. Risk management

During the management process, the risks are prioritised and management measures are planned to control or limit the risks. The first defence line, as the risk owner, carries out appropriate risk management and plans the management measures. The second defence line, the Risk Management function in particular, supports, monitors and assesses the management actions undertaken by the first defence line, but, in order to ensure independence, does not participate in making operational decisions. The management instruments used in the various risk areas are described in more detail in sections 3.1 – 3.10.

### 5. Risk reporting

The materialisation of risks and their effects as well as near-miss situations shall be reported within the Group

without undue delay according to the agreed reporting channels. As a general rule, the business areas and support functions report to the relevant co-ordination team under the Risk Management function, through which the Risk Management function gathers information on risks, among other things. The Risk Management function reports the risks to the risk management committees and the relevant Boards of Directors as part of the regular reporting of the function. In serious and urgent matters, the business areas and support functions also report directly to the Managing Director, who reports the matter to the Board of Directors. Similarly, in serious and urgent matters, the Risk Management function can report directly to the Managing Director or the Board of Directors.

These risk management strategies and processes are applied to all of the risk areas of the holistic risk map created to facilitate risk management, which are:

- insurance risks,
- market risks,
- counterparty risks,
- operational risks,
- risks inherent in quantitative methods,
- concentration risks,
- liquidity risks,
- strategic risks,
- reputation risks and
- group risks.

## Insurance risks

Insurance risks are related to the insurance company's core business, insurance.

The most significant insurance risks relate to risk selection, sales steering and risk pricing, i.e. they involve a loss risk resulting from the costs arising from future claims (incl. operating expenses) exceeding the insurance contributions received. Insurance risks also include major loss risks (e.g. disaster risks) and the risk inherent in the adequacy of reinsurance covers.

The insurance risks also include a loss risk arising from an unfavourable change in the value of the technical provisions, i.e. the technical provision risk. Technical provision risks relate to the uncertainty of the assumptions made when

calculating the technical provisions and to unfavourable deviations of the estimated claim amounts, operating expenses and their cash flows from the actual expenses.

The actuarial risk factors included in the technical provision risk are, among other things, biometric risks (mortality, longevity, disability and similar risks) and different expiry risks, such as the surrender risk in life insurance.

The technical provisions also involve market risks, such as inflation risk and discount rate risk.

Insurance operations are based on taking insurance risks, diversifying the risks within the insurance portfolio and managing them. The most important instruments for managing the risk inherent in unearned premiums relate to risk selection, pricing, insurance terms and conditions and the acquisition of reinsurance cover.

Risk selection provides guidance to sales and ensures the profitability of insurance operations. Risk selection is managed by statistical study of previous losses, which also provide the basis for pricing. The risk selection guidelines specify the types of risks that are insured and the maximum permitted sums insured.

The objective of insurance risk pricing is to achieve the desired risk matching: the bigger the risk, the higher the price and vice versa. The pricing requires accurate and adequate information and sufficient knowledge about the insured target. Only this makes it possible to appropriately apply different risk analyses and determine a sufficient level of insurance premium.

Insurance terms and conditions are an essential tool for controlling insurance risks. They determine, for example, the scope of the insurance cover and the restrictions on compensable damages. In managing insurance risk, it is important to exclude undesired risks or to limit them by way of agreements to a desired level.

In calculating the technical provisions, different quantitative methods are used, the management of which plays a key role in the management of the technical provision risk. In addition to the methods used, the sufficiency and quality of the available information and its management essentially affect the nature of the technical provision risk.

In life insurance, legislation restricts the right of a life insurance company to increase premiums or to alter the insurance terms and conditions. Thereby the duration of the contracts affects the biometric risks inherent in the technical provision risk. If the assumptions made turn out to be

insufficient and the insurance premiums cannot be adjusted, the technical provisions must be supplemented by an amount equalling the expected loss.

Reinsurance is used to hedge against and manage major losses and loss events. The use of reinsurance implies ancillary risks, such as reinsurance availability, price and counterparty risks. In life insurance operations, the use of outward reinsurance is minor and therefore concentrated on a few counterparties.

## Market risks

Market risk refers to a risk of loss resulting, either directly or indirectly, from fluctuations in the level and volatility of the values of financial market variables, such as interest rates, equities, real estate, exchange rates and credit margins.

Investment operations and their management play a special role in managing market risks. The most significant risks are related to a decline in the value of investments and the poor matching of the investments with the nature of the technical provisions (ALM risk).

The main instruments for managing market risks are related to the selection of investment instruments, diversification of the investment portfolio and risk limitation.

A prerequisite for managing market risks is to invest assets in property and instruments with risks that can be identified, measured, monitored, managed and reported. In addition, predetermined measures are taken concerning new assets and investment instruments prior to their acquisition to ensure that the new assets or investment instruments are manageable and suitable with regard to the business and risk management.

A sufficiently broad diversification of investments is used to achieve optimal diversification benefits, risk-adjusted returns and asset and liability matching.

A key instrument for managing market risks is the use of risk budgeting in solvency management. Allocation restrictions are used to ensure that investment assets have been allocated broadly enough over different asset classes. In addition, more detailed restrictions are determined to ensure sufficiently broad diversification also within asset classes.

QUANTITATIVE DATA ON RISK VARIABLES IN FENNIA LIFE'S INVESTMENT PORTFOLIO

|                          | Impact of change on Fennia's solvency capital |                 |
|--------------------------|---|-----------------|
| Fixed-income investments | Interest rate +1 percentage point             | EUR -15 million |
| Equity investments       | Change in value -20 %                         | EUR -21 million |
| Real estate investments  | Change in value -20 %                         | EUR -15 million |

### Counterparty risks

The counterparty risk takes into account possible losses resulting from the unexpected insolvency of the insurance company's counterparties.

As with market risks, a prerequisite for managing counterparty risks is to ensure that the counterparties and related risks can be identified, measured, monitored, managed and reported.

A counterparty risk mainly arises (because credit margin risk is treated as market risk) from

- the other party to a derivative contract, in which case only the possible positive market value of the contract is exposed to the risk, and
- receivables from insurance customers.

In managing the derivative contract counterparty risk, the counterparty risk is assessed prior to concluding a contract with the counterparty. The ratings given by credit rating agencies are a primary tool used in assessing the creditworthiness of issuers and counterparties. To limit the counterparty risk, a minimum level has been determined for creditworthiness and limits have been set on maximum liability per counterparty.

Counterparty risks also arise from receivables from insurance customers. The counterparty risk arising from premium receivables from customers is usually extremely small, because the non-payment of insurance premiums leads to the cancellation or reduction of the insurance cover.

### Operational risks

Operational risks within the Fennia Group refer to a risk of loss resulting from:

- inadequate or failed internal processes
- personnel
- systems

- external factors.

Legal risks are included in operational risks. Risks arising from strategic decisions and reputation risks have been excluded from operational risks.

The objective of managing operational risks is to reduce the probability of unexpected losses, i.e. to minimise risks. The most efficient risk management measures are targeted at the most serious operational risks. The most serious operational risks are risks which are unlikely to materialise but when they do, they have a major impact on operations.

The Fennia Group's operational risk management framework is based on collecting data on operational risks from various sources, which include, for example, internal audits, risk indicators, scenario-based estimates, internal damage and loss data and near miss situations. The scenario-based estimates in particular play a key role in the proactive assessment of operational risks. The business areas and support functions hold primary responsibility for collecting data on operational risks and reporting it to the Risk Management function.

On the basis of the data collected from various sources, a risk profile is created for the operational risks and the necessary reports are produced for the Board of Directors and other internal purposes. In the longer term, systematic risk assessment improves the level of risk management and helps business areas and support functions to understand and manage operational risks.

Preparedness and contingency plans have been drawn up for the most important business areas to ensure that key functions can be continued in the event of a crisis.

Within the Fennia Group, operational risks are divided into the following categories:

- internal malpractices
- personnel risks
- legal risks
- problems and business interruption losses related to information, telecommunications and telephone systems
- risks related to customers, products and business practices
- risks related to processes
- risks related to the activities of external operators.

## Risks inherent in quantitative methods

A quantitative method refers to the creation of numerical estimates by applying statistical, economical, financial or other mathematical theories and methods. Quantitative methods also include methods which aim to produce a numerical outcome and which are partly or fully based on subjective expert appraisal.

A quantitative method can be erroneous and/or misleading and lead to unreliable reporting and incorrect conclusions and thus incorrect measures undertaken by Management.

Quantitative method risks are included in operational risks, but due to their special nature and importance and to facilitate their handling, these risks are identified, measured, monitored, managed and reported as a risk area in its own right.

In the management of risks inherent in quantitative methods, attention is paid to risks which relate to

- mathematical theory,
- the quality of information,
- estimation and parametrisation,
- documentation,
- validation,
- personnel,
- information systems and
- processes.

A guiding principle in managing the risks inherent in quantitative methods is efficient questioning of the methods and processes. This means that an independent and expert party should critically analyse and assess the methods and processes.

The management of risks inherent in quantitative methods is based on the structure, mathematical theory and logic of each method being well documented and supported as much as possible by scientific research and/or best practices of the insurance sector. In order to be able to identify a method's strengths and weaknesses, it is important that the mathematical real-world simplifications, numerical methods and approximations and the use of subjective expert appraisal are analysed and documented with sufficient accuracy. The owner and developers of the method must ensure that the various elements of the method function as desired, are suited to the intended purpose and that the method is mathematically correct and the estimated parameters are

statistically reliable.

Managing the quality of the data is just as important as managing the structure, theory or logic of the method. Reliability can only be achieved through high-quality data.

The validation of a quantitative method comprises processes and procedures which aim to verify that the method is appropriate and reliable and functions in the desired manner. Validation is used to identify possible weaknesses and limitations of the method as well as problems related to its use, and to assess and manage their impacts.

## Concentration risks

Concentration risk refers to all kinds of risk concentrations involving losses which may be high enough to jeopardise the insurance company's solvency or financial position. Concentration risks most often arise from investment operations, but they may also arise from insurance operations and from the combination of these.

The management of investment, market and counterparty risks is based on diversification, which basically prevents any significant concentration risks. An exception to this rule is the so called strategic holdings which may lead to major concentration risks.

Insurance operations are based on risk diversification within the insurance portfolio in order not to put too much weight on a single insurance target under the company's responsibility. This risk is managed through, among other things, risk selection guidelines and reinsurance.

## Liquidity risk

Liquidity risk refers to a risk of not being able to meet future payment obligations or of only being able to meet them through special measures.

Liquidity risk is divided into short and long term risk. Short term liquidity risk refers to risks that are related to asset and liability cash flows lasting less than 4 months (cash management risks). Long term liquidity risk refers to asset and liability matching risks spanning several years, even decades into the future (cash-flow-based asset and liability matching risk).

Long term liquidity risk is managed by maintaining a sufficient liquidity reserve and by liquidity planning. Liquidity reserve is managed by, among other things, the following

principles:

- A minimum allocation is given to money market investments.
- Convertibility into cash is required of equity and fixed income investments.
- Money market investments are diversified and counterparty limits are set for them.
- The amount of non-liquid investments in the portfolio is limited.

When planning liquidity, daily forecasts are created on outgoing payments for the next four months. The objective of short term liquidity risk management is to ensure that there will be no need to realise investments other than money market investments and that there will be no need to use or realise the short term liquidity reserve built up by asset managers.

Long term liquidity risk is monitored and reported as a separate risk; however, it is not managed as a separate risk, but instead its management is integrated in the management of interest rate risk.

## Strategic risks

Strategic risks refer to risks which are related to the insurance company's strategy and result from incorrect business decisions, incorrect or failed implementation of business decisions or the inability to adjust business operations to changing conditions or to take the desired future state into consideration.

Strategy refers to a series of long term plans and measures used by the insurance company to move from the current state into the desired future state.

Strategic risks entail many different dimensions, and they have been divided into the following groups:

- Strategic macrorisks, which are related for example to changes in demographic, social security and culture trends, changes in regulation, authority supervision and policy and changes in climate and geopolitical trends.
- Sector-specific strategic risks relate to changes in competition in the insurance or financial sector and in the demand of policyholders or investors.
- Strategic risks inherent in internal operations can be, for example, expansion risks, risks related to internal development and to the availability of additional capitalisation.

The basis for the management of strategic risks is to identify the strategic risks of the Group and each subsidiary, to observe various weak signals and to assess how different events, trends and scenarios will affect the sustainability of operations and the development of the financial position in both the short and long term.

## Reputation risk

Reputation risk refers to a risk of damage to the Fennia brand or the public image of a single company belonging to the Fennia Group. Reputation risks can also result from partners, if their values and/or operating principles differ from those of the Fennia Group.

Reputation risks usually are a consequence of other materialised risks or events, such as the materialisation of operational risks.

The starting point for the management of reputation risks is to identify the possible events that can negatively affect the Group's or a Group company's reputation. Reputation risk differs in nature from other risks in that reputation risk events can be real or they can, either fully or partly, have no basis in reality (for example a baseless rumour). Reputation risks are often preventable or at least the effect of the events can usually be reduced.

The management of reputation risk is based on good overall knowledge and understanding of the business and its restrictions. Reputation risk cannot be managed as a separate risk area, it is rather an extension of the management of operational risks. Once the risks affecting reputation risk have been identified, various risk-reducing measures, reporting procedures and internal communications can be required within the organisation.

Successful reputation risk management is also based on clear and well-thought-out external communications. It is important for the message to be correct and communicated to the right recipient by the right emitter.

Reputation risk management also involves compliance with laws, regulations and provisions and operating in accordance with the requirements set by authorities. The public image and reliability of an insurance company may significantly suffer from non-compliance with laws, regulations and provisions and requirements set by authorities.

## Group risks

Group risks refer to risks arising from Fennia and its subsidiaries operating in the form of a Group. Group risks can be divided into the following groups:

- transaction risks;
- contagion risks;
- conflict of interest risks;
- concentration risks and
- risks related to administration.

Transaction risks refer to risks that relate to intra-Group transactions, for example appropriate pricing.

Contagion risks include situations in which the problems faced or the risks taken by one company spread to the other Group companies or to the whole Group. This group also includes risks relating to a loss of moral (moral hazard risks), referring to situations in which an excessive risk intentionally and immorally taken by one company and the resulting loss are transferred to be borne by the parent company or the other subsidiaries either in part or in full.

Conflict of interest risks arise when the interests of the subsidiaries, the parent company and/or the entire Group collide.

Concentration risks arise if a single counterparty becomes too significant on the Group level, even though the risk remains within the permitted limits for single companies.

Risks related to administration result from the fact that some of the operations are organised on the Group level and some on the level of individual companies. The differences in the companies' administrative systems can lead to co-ordination challenges and additional risks.

The management of group risks is based on a clear Group structure. In complicated ownership patterns, group risks become more important. In addition, appropriate group risk management is based on planning and monitoring business on the level of both the individual companies and the Group. That is the only way to ensure and monitor the development of the group objectives and their achievement.

The management of group risks is also based on consistent and transparent definition and implementation of the internal control system and particularly the risk management and compliance system and related reporting procedures within the Group. The roles and responsibilities of the various bodies must also be clear and identified from the Group's perspective.

## Solvency management

Risk bearing capacity refers to the company's assets that are available for covering losses. Risk appetite refers to the degree of risk the company is willing to take to achieve its business targets; in other words, the extent to which the company is ready to tie its own assets to risk-taking. Risk tolerance refers to the extent to which the company's assets are allowed to fluctuate when seeking to achieve the business targets.

The objective of risk and solvency management within the Group is to support the achievement of business goals and the continuity of business operations. This is done by ensuring that the risks taken are correctly proportioned in relation to risk bearing capacity, risk appetite and risk tolerance and by creating conditions for trouble-free operations even in the case of unexpected losses by identifying the threats and opportunities that affect the implementation of the business strategy and the achievement of other targets.

General risk appetite and risk tolerance are managed by setting indicators and target limits for the most significant risks and combined risks (risk budgeting). The set risk-specific restrictions must efficiently limit the Fennia Group's risk profile to keep solvency and risk-taking under control and within the permitted limits.

## Preparation for Solvency II

The preparation of the Solvency II framework is still in progress, and the date of its entry into force is uncertain.

During 2012, risk management was developed towards compliance with the future Solvency II regulations. The most significant investments were made in the development and streamlining of technical calculation and internal and external reporting.

The objective is to make the practical transition towards the Solvency II system gradually during 2013 and 2014.

## Board of Directors' Proposal on the Disposal of Profit



Fennia Life's distributable funds totalled EUR 44,191,400.14. The company's profit for the financial year was EUR 6,978,642.35. The Board of Directors proposes that no dividend be paid and that the profit for the financial year be transferred to retained earnings.

Helsinki, 4 March 2013

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Eero Lehti

Matti Ruohonen

Matti Carpén

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Eeva Grannenfelt

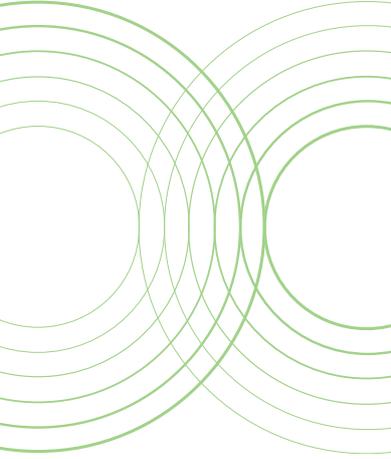
Antti Kuljukka

Antti Vaahto

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Seppo Rinta  
Managing Director

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## Auditor's Report

### To the Annual General Meeting of Fennia Life Insurance Company Ltd

We have audited the accounting records, the financial statements, the report of the Board of Directors, and the administration of Fennia Life Insurance Company Ltd for the year ended 31 December, 2012. The financial statements comprise the consolidated balance sheet, income statement and cash flow statement and notes to the consolidated financial statements, as well as the parent company's balance sheet, income statement, cash flow statement and notes to the financial statements.

### Responsibility of the Board of Directors and the Managing Director

The Board of Directors and the Managing Director are responsible for the preparation of financial statements and report of the Board of Directors that give a true and fair view in accordance with the laws and regulations governing the preparation of the financial statements and the report of the Board of Directors in Finland. The Board of Directors is responsible for the appropriate arrangement of the control of the company's accounts and finances, and the Managing Director shall see to it that the accounts of the company are in compliance with the law and that its financial affairs have been arranged in a reliable manner.

### Auditor's Responsibility

Our responsibility is to express an opinion on the financial statements, on the consolidated financial statements and on the report of the Board of Directors based on our audit. The Auditing Act requires that we comply with the requirements of professional ethics. We conducted our audit in accordance with good auditing practice in Finland. Good auditing practice requires that we plan and perform the audit to obtain reasonable assurance about whether the financial statements and the report of the Board of Directors are free

from material misstatement, and whether the members of the Board of Directors of the parent company or the Managing Director are guilty of an act or negligence which may result in liability in damages towards the company or have violated the Insurance Company Act, the Limited Liability Companies Act or the articles of association of the company.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements and the report of the Board of Directors. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of financial statements and report of the Board of Directors that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements and the report of the Board of Directors.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the financial statements and the report of the Board of Directors give a true and fair view of both the consolidated and the parent company's financial performance and financial position in accordance with the laws and regulations governing the preparation of the financial statements and the report of the Board of Directors in Finland. The information in the report of the Board of Directors is consistent with the information in the financial statements.

Helsinki, 15 March 2013  
KPMG OY AB

Mikko Haavisto  
Authorized Public Accountant

Alex Wahlroos  
Authorized Public Accountant

## Fennia Life's Board of Directors and Management



### Board of Directors

#### CHAIRMAN

**Mikael Ahlbäck**  
Managing Director  
Rani Plast Ltd  
Teerijärvi

#### VICE CHAIRMAN

**Matti Ruohonen**  
Ph.D., Actuary approved by  
the Ministry of Social Affairs  
and Health  
Turku

#### BOARD MEMBERS:

**Matti Carpén**  
Deputy Managing Director  
Pension Fennia  
Helsinki

**Eeva Grannenfelt**  
Director, Investments  
Pension Fennia  
Helsinki

**Antti Kuljukka**  
Managing Director  
Fennia  
Helsinki

**Eero Lehti**  
Kauppaneuvos  
(Finnish honorary title),  
Chairman of the Board  
Taloustutkimus Oy  
Helsinki

#### DEPUTY MEMBERS

**Eero Eriksson**  
Deputy Managing Director  
Fennia  
Helsinki

**Olavi Nieminen**  
Chairman of the Board  
Piiliset Oy  
Lieto

#### SECRETARY TO THE BOARD:

**Heimo Äikäs**  
General Counsel  
Fennia  
Helsinki

### Auditors

KPMG OY AB  
AUDITORS:

**Mikko Haavisto**  
Authorised Public Accountant

**Alex Wahlroos**  
Authorised Public Accountant

#### DEPUTY AUDITORS:

**Tiia Kataja**  
Authorised Public Accountant

**Marcus Tötterman**  
Authorised Public Accountant

### Management

**Seppo Rinta**  
Managing Director

**Olli Hokkanen**  
Head of IT

**Ari Koskinen**  
Director, Customer Service,  
Development of Services  
and Products

**Päivi Ojala**  
Actuaries Director

**Aarni Pursiainen**  
Investment Director  
Kari Wilén  
Sales and Marketing Director

### Physicians

**Lauri Keso**  
Doctor of Medical Science  
Specialist in Internal Medicine  
and Rheumatology

**Juha Liira**  
Doctor of Medical Science  
Specialist in Occupational  
Health and Medicine

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